Statement on Coronavirus (COVID-19)

The health and safety of Reston Limousine’s (RLS) passengers, employees and corporate partners is our highest priority. As new cases of COVID-19 have been reported in Virginia, DC and Maryland, we are taking steps to proactively safeguard our operations.

The most important thing individuals can do is to educate themselves on the risk and how to protect themselves and others. The CDC, WHO and other institutions recommend the following basic practices:

- Stay home if you are sick
- Avoid interaction with individuals exhibiting symptoms
- Wash your hands frequently for 20 seconds at a time
- Avoid touching your face, especially with unwashed hands
- Cover your nose and mouth with a tissue while sneezing or coughing


RLS encourages passengers and drivers to minimize physical contact such as shaking hands and passing items like business cards. We are also removing items such as reading materials from our vehicles that may be touched by multiple passengers.

Our vehicle cleaning standards have always been well above industry standards, and we are raising these standards even further during this time. Detailers are giving full attention to every vehicle, using industrial-grade cleaner and following established protocols to make sure every surface is properly disinfected. However, as our vehicles do have different groups of passengers getting on and off throughout the day, passengers are advised to treat the vehicles as public spaces and to take all the precautions they would normally take.

RLS will make every effort to maintain our usual high level of service, but as the virus spreads throughout the region, we will be affected as much as any other organization. We advise our shuttle clients, if they have not already done so, to factor the possibility of reduced shuttle service into their attendance policies for employees, students and others dependent on shuttle transportation. In the event that a reduction in service cannot be avoided, we will communicate fully with the client and work to restore full service as promptly as possible.
We also advise all clients to institute policies, if they have not already done so, encouraging riders to stay home and see a doctor if they are exhibiting any symptoms of illness. This will protect other passengers from the risk of exposure and help us to avoid reductions in service due to driver illness.

By observing basic hygienic practices and making modest modifications to our routines, we can greatly minimize the impact of COVID-19 and keep things running as normally as possible in the weeks to come. We appreciate the understanding of our clients and partners as we take these measures to enhance the safety of our operations. Should you have any questions, please reach out to safety@restonlimo.com.

As always, thank you for doing business with Reston Limousine!