Medical Aid and Response

430.1 PURPOSE AND SCOPE
This policy recognizes that officers often encounter persons in need of medical aid and establishes a law enforcement response to such persons.

430.2 POLICY
It is the policy of the University of Maryland, Baltimore Police Department that all officers and other designated members be trained to provide emergency medical aid and to facilitate an emergency medical response.

430.3 FIRST RESPONDING MEMBER RESPONSIBILITIES
Whenever practicable, members shall take appropriate steps to provide initial medical aid (e.g., first aid, CPR, use of an automated external defibrillator (AED)) in accordance with their training and current certification levels. This shall be done for those in need of immediate care and only when the member can safely do so.

Prior to initiating medical aid, the member should contact Communications and request response by Emergency Medical Services (EMS) as the member deems appropriate.

Members shall follow universal precautions when providing medical aid, such as wearing gloves and avoiding contact with bodily fluids, consistent with the Communicable Diseases Policy. Members should use a barrier or bag device to perform rescue breathing.

When requesting EMS, the member should provide Communications with information for relay to EMS personnel in order to enable an appropriate response, including:

(a) The location where EMS is needed.
(b) The nature of the incident.
(c) Any known scene hazards.
(d) Information on the person in need of EMS, such as:
   1. Signs and symptoms as observed by the member.
   2. Changes in apparent condition.
   3. Number of patients, sex, and age, if known.
   4. Whether the person is conscious, breathing, and alert, or is believed to have consumed drugs or alcohol.
   5. Whether the person is showing signs or symptoms of excited delirium or other agitated chaotic behavior.

Members should stabilize the scene whenever practicable while awaiting the arrival of EMS.

Members should not direct EMS personnel regarding whether to transport the person for treatment.
430.4 TRANSPORTING ILL AND INJURED PERSONS
Except in cases where alternatives are not reasonably available, members should not transport persons who are unconscious, who have serious injuries, or who may be seriously ill. EMS personnel should be called to handle patient transportation.

Officers should conduct a cursory check of the outer garments of any person who is in custody before releasing that person to EMS for transport.

An officer should accompany any person in custody during transport in an ambulance when requested by EMS personnel, when it reasonably appears necessary to provide security, when it is necessary for investigative purposes, or when so directed by a supervisor.

Members should not provide emergency escorts for medical transports or civilian vehicles.

430.5 PERSONS REFUSING EMS CARE
If a person who is not in custody refuses EMS care or refuses to be transported to a medical facility, an officer shall not force that person to receive medical care or be transported.

However, members may assist EMS personnel when EMS personnel determine the person lacks the mental capacity to understand the consequences of refusing medical care or to make an informed decision and the lack of immediate medical attention may result in serious bodily injury or the death of the person.

In cases where mental illness may be a factor, the officer should consider proceeding with a mental health hold in accordance with the Mental Health Evaluations Policy.

If an officer believes that a person who is in custody requires EMS care and the person refuses, he/she should encourage the person to receive medical treatment. The officer may also consider contacting a family member to help persuade the person to agree to treatment or who may be able to authorize treatment for the person.

If the person who is in custody still refuses, the officer will require the person to be transported to the nearest medical facility. In such cases, the officer should consult with a supervisor prior to the transport.

Members shall not sign refusal-for-treatment forms or forms accepting financial responsibility for treatment.

430.6 SICK OR INJURED ARRESTEE
If an arrestee appears ill or injured, or claims illness or injury, he/she should be medically cleared prior to booking. If an arrestee requests medical aid, members shall immediately request medical aid. If the officer has reason to believe the arrestee is feigning injury or illness, the officer shall contact a supervisor, while requesting medical aid.
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If the jail or detention facility refuses to accept custody of an arrestee based on medical screening, the officer should note the name of the facility person refusing to accept custody and the reason for refusal, and should notify a supervisor to determine the appropriate action.

Arrestees who appear to have a serious medical issue should be transported by ambulance. Officers shall not transport the arrestee to a hospital without a supervisor’s approval.

Nothing in this section should delay an officer from requesting EMS when an arrestee reasonably appears to be exhibiting symptoms that appear to be life threatening, including breathing problems or an altered level of consciousness, or is claiming an illness or injury that reasonably warrants an EMS response in accordance with the officer’s training.

430.7 MEDICAL ATTENTION RELATED TO USE OF FORCE
Specific guidelines for medical attention for injuries sustained from a use of force may be found in the Use of Force Policy 300, Handcuffing and Restraints Policy 302, Control Devices Policy 303 and Conducted Energy Device Policy 304.

430.8 AIR AMBULANCE (MEDVAC)
Generally, when on-scene, EMS personnel will be responsible for determining whether an air ambulance (medvac) response should be requested. An air ambulance (medvac) may be appropriate when there are victims with life-threatening injuries or who require specialized treatment (e.g., gunshot wounds, burns, obstetrical cases), and distance or delays will affect the EMS response.

Members should follow these cautions when near an air ambulance (medvac):
- Never approach the aircraft until signaled by the flight crew.
- Always approach the aircraft from the front.
- Avoid the aircraft’s tail rotor area.
- Wear eye protection during the landing and take-off.
- Do not carry or hold items, such as IV bags, above the head.
- Ensure that no one smokes near the aircraft.

430.9 AUTOMATED EXTERNAL DEFIBRILLATOR (AED) USE
A member should use an AED only after he/she has received the required training as provided in COMAR 30.06.02.01.
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The Education and Training Lieutenant (E & T Lieutenant) has been designated as the AED Coordinator, who shall be responsible for implementing and administering the UMBPD AED program in accordance with state regulations including registering and receiving certification through the Maryland Institute for Emergency Medical Services Systems (MIEMSS) (Md. Code ED § 13-517; COMAR 30.06.02.01).

430.9.1 AED USER RESPONSIBILITY
Members who are issued AEDs for use in department vehicles should check the AED at the beginning of the shift to ensure it is properly charged and functioning. Any AED that is not functioning properly will be taken out of service and given to the E & T Lieutenant who is responsible for ensuring appropriate maintenance.

Following use of an AED, the device shall be cleaned and/or decontaminated as required. The electrodes and/or pads will be replaced as recommended by the AED manufacturer.

Any member who uses an AED should contact Communications as soon as possible and request response by EMS.

430.9.2 AED REPORTING
Any member using an AED will complete an incident report detailing its use.

The Maryland Facility AED Report Form shall also be completed and forwarded to MIEMSS for each incident of suspected cardiac arrest. If the AED fails when operated, a copy of the report shall be sent to MIEMSS and to the Food and Drug Administration (FDA) (COMAR 30.06.02.03).

430.9.3 AED TRAINING AND MAINTENANCE
The E & T Lieutenant shall ensure appropriate training, including training in the most recent publication of the American Heart Association Guidelines for CPR and emergency cardiovascular care (ECC), is provided to members authorized to use an AED (COMAR 30.06.02.01)

The Technical Services and Records Lieutenant Support Services Bureau or designee Commander is responsible for ensuring AED devices are appropriately maintained and inspected consistent with the manufacturer’s guidelines, and will retain records of all maintenance and inspections in accordance with the established records retention schedule (COMAR 30.06.02.01).

430.10 ADMINISTRATION OF OPIOID OVERDOSE MEDICATION
Authorized members may administer opioid overdose medication when there is an emergency situation and medical services are not immediately available (Md. Code HG § 13-3105). Administration shall be in accordance with protocol specified by the health care provider who prescribed the overdose medication.

(See UMBPD Procedures Manual: 400.1 BACKGROUND AND INTENDED USE OF NALOXONE/ NARCAN)
430.10.2 OPIOID OVERDOSE MEDICATION USER RESPONSIBILITIES
Members who are qualified to administer opioid overdose medication, such as naloxone, shall handle, store and administer the medication consistent with their training. Members shall check the medication and associated administration equipment at the beginning of their shift to ensure they are serviceable and not expired. Any expired medication or unserviceable administration equipment shall be removed from service and given to the Quartermaster.

Any member who administers an opioid overdose medication should contact Communications as soon as possible and request response by EMS.

(See UMBPD Procedures Manual: 400.2 NALOXONE/NARCAN PROCEDURES)

430.10.3 OPIOID OVERDOSE MEDICATION REPORTING
Any member administering opioid overdose medication shall detail its use in an appropriate report. The Records Manager will ensure the submitted incidents reports contain enough information to meet applicable state reporting requirements (Md. Code HG § 13-3103).

(See UMBPD Procedures Manual: 400.3 ADMINISTRATIVE AND REPORTING REQUIREMENTS)

See attachment: Narcan deployment form 2020.pdf

430.10.4 SUPERVISOR RESPONSIBILITIES
The Shift Supervisor is responsible for making notifications in the event Naloxone/Narcan has been administered for an apparent opioid overdose.

(a) Shall contact the Maryland Poison Control Center at 1-800-222-1222 to report the details of the administration of the Naloxone/Narcan within two hours.

(b) Notify the Shift Commander for all fatal overdoses.

(c) Commander for all fatal overdoses.

(d) Notify the Baltimore Police Department (BPD) for all fatal overdoses.

(e) Ensure the secondary officer preserves the scene and any evidence.

(f) Review, approve and forward, or return for corrections, the incident report and associated forms.

(g) Retain the used Naloxone unit for purposes of inventory and exchange. It is not necessary to treat Naloxone containers as medical or biohazard waste.

430.10.5 OPIOID OVERDOSE MEDICATION TRAINING
The E & T Lieutenant shall ensure training is provided to members authorized to administer opioid overdose medication. The training should include recognizing the signs and symptoms of opioid overdose and the administration of opioid overdose medication (Md. Code HG § 13-3103).
430.10.5  DEFINITIONS
Naloxone - Also referred to as Narcan, a brand name, is an intranasal prescription medication that can be used to reverse the effects of an opioid drug overdose.

Opioids - A class of drugs that include, but are not limited to, heroin, morphine, oxycodone, methadone, hydrocodone, and codeine.

430.11  FIRST AID TRAINING
Subject to available resources, the E & T Lieutenant will ensure officers receive periodic first aid training appropriate for their position.
Attachments
Naloxone Deployment Reporting Form

CAD #: ________________________________ Complaint #: ________________________________

Date of Overdose: __________________________ Time of Overdose: __________ ☐ AM ☐ PM

Location where overdose occurred: ______________________________________________________

Gender of the person who overdosed: ☐ Male ☐ Female ☐ Unknown

**Signs of overdose present (check all that apply)**
- ☐ Unresponsive
- ☐ Breathing Slowly
- ☐ Not Breathing
- ☐ Blue lips
- ☐ Slow pulse
- ☐ No pulse
- ☐ Other (specify): ________________________________

**Suspected overdose on what drugs (check all that apply)**
- ☐ Heroin
- ☐ Benzos/Barbituates
- ☐ Cocaine/Crack
- ☐ Suboxone
- ☐ Any other opioid
- ☐ Alcohol
- ☐ Methadone
- ☐ Don’t Know
- ☐ Other (specify): ________________________________

**Details of Naloxone Deployment**

Number of doses used: __________ Did Naloxone work: ☐ YES ☐ NO ☐ NOT SURE

If yes, how long did it take to work: ☐ <1 min ☐ 1-3 min ☐ 3-5 min ☐ >5 min ☐ Don’t Know

Patient’s response to Naloxone: ☐ Responsive and alert ☐ Responsive but sedated ☐ No response to Naloxone

**Post-Naloxone withdrawal symptoms (check all that apply)**

- ☐ None
- ☐ Irritable or Angry
- ☐ Dope sick (e.g. nauseated, muscle aches, runny nose, and/or watery eyes)
- ☐ Physically Combative
- ☐ Vomiting
- ☐ Other (specify): ________________________________

Did the person live: ☐ YES ☐ NO

What else was done: ☐ Sternal Rub ☐ Recovery position ☐ Rescue breathing ☐ Chest compressions
- ☐ Automatic Defibrillator ☐ Yelled ☐ Shook them ☐ Oxygen
- ☐ EMS Naloxone ☐ Bystander Naloxone ☐ Other (specify): ________________________________

Disposition: ☐ Care transfer to EMS ☐ other (specify): ________________________________

Notes/Comments:

Officer’s Name & Seq.# _______________________________________________________________

Officer’s Signature ___________________________ Date of Report _______________________

Supervisor’s Name & Seq.# ___________________________________________________________

Supervisor’s Signature ___________________________ Date _______________________________