Office of International Services

UNIVERSITY of MARYLAND BALTIMORE

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I-94 Correction Instructions

If we cannot locate an I-94 record for you, or if there is an error on your I-94, you will need to go to the Customs and Border Protection (CBP) office at the Baltimore Washington International/Thurgood Marshall Airport (BWI). The CBP officers will have access to additional information and resources to solve the problem. There is no charge for this service.

To get to BWI: Baltimore's Light Rail system can take you BWI airport. Take the Light Rail from the

University Center station (on S Howard Street). Take a southbound train that is marked for BWI Marshall Airport. The final stop will be at the airport. You will need to purchase a ticket at a self-serve kiosk before boarding the Light Rail. Review light rail fare information.

Enter the airport on the lower level and immediately look for Customs and Border Protection Duty Office in the International Terminal, Lower Level, Pier E, Room 150—this is close to the entrance from Light Rail. The office is open Monday-Thursday; their hours change and are limited so we recommend you call them to verify current hours before visiting: 410-865-2100, listen for the "Immigration" or "I-94 correction" option.

Bring all your immigration documentation with you, including your:

- Passport,
- Form I-20, DS-2019, or I-797 approval notice
- A printout of any incorrect I-94 forms,
- Dependent documents, if you have any
- If available, also bring your flight information, especially the details of the flight used to enter the U.S. (airline, flight number, and the date you arrived in the U.S.)

We recommend you write down the day & time and name & badge number of the officer assisting you:

Notes from the OIS to CBP:

Once CBP has made the correction, please upload your corrected I-94 to the Passport, Visa, I-94 update e-form.

If necessary, please feel free to call our office while at BWI at 410-706-7488.