

LEAN INTO *Learning!*

FALL LEARNING
SERIES 2026

SEPTEMBER –
DECEMBER 2026



UNIVERSITY of MARYLAND
BALTIMORE

HUMAN RESOURCES

EMPLOYEE LEARNING AND
DEVELOPMENT

SEPTEMBER-OCTOBER



Professionalism in Action: Workplace Etiquette Essentials (Virtual)

September 16, 2026 , 11:00 a.m. – 12:30 p.m.

An insightful training session designed to elevate your understanding of workplace etiquette. Participants will explore the principles of professional conduct and decorum for both virtual and in-office environments, with practical tips to maintain professionalism in every interaction.

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Lean Into Strengths (Virtual)

September 23, 2026, 12:00 p.m. – 1:30 p.m.

Do you know your strengths? Strengths awareness is important for personal and professional growth. This session explores what strengths are, why they matter, and how participants can discover and leverage their unique strengths through both assessment-based and non-assessment approaches.

[REGISTER](#)



Alternate Dispute Resolution Training (Virtual)

September 30, 2026

Choose from the following options

9:00 a.m.-10:00 a.m. • 11:30 a.m.-12:30 p.m. • 3:00 p.m.-4:00 p.m.

UMB encourages the informal resolution of employee complaints. This session provides an overview of dispute resolution options and resources available to assist employees and managers in addressing workplace concerns. Services include:

- Ombudsman Office
- Mediation/Conflict Management Services
- Harassment, Discrimination, and Compliance
- Grievances

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Alternate Dispute Resolution Training (Virtual)

October 1, 2026

Choose from the following options

9:00 a.m.-10:00 a.m. • 12:00 p.m.-1:00 p.m. • 4:00 p.m.-5:00 p.m.

UMB encourages the informal resolution of employee complaints. This session provides an overview of dispute resolution options and resources available to assist employees and managers in addressing workplace concerns. Services include:

- Ombudsman Office
- Mediation/Conflict Management Services
- Harassment, Discrimination, and Compliance
- Grievances

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For Questions or More Information:
hrtraining@umaryland.edu.

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Understanding and Adapting to Generational Differences in Recruitment (Virtual)

October 14, 2026, 11:00 a.m. – 12:00 p.m.

Dive into the dynamics of a multigenerational workforce. This workshop equips participants with the knowledge and skills to tailor recruitment strategies that attract and retain top talent across all age groups.

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Interviewing Best Practices for Hiring Managers (Virtual)

November 11, 2026, 12:00 p.m. – 1:30 p.m.

Learn interviewing best practices for hiring managers and supervisors, including acceptable and unacceptable interview questions, interview considerations, dos and don'ts, and practical tools and resources to support effective hiring decisions.

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Resume Writing Tips (Virtual)

November 18, 2026, 11:00 a.m. – 12:00 p.m.

Finding a new job starts with a strong resume. This session provides practical, ready-to-use resume writing tips, including selecting the right format, tailoring content to job requirements, and showcasing your strengths, talents, and accomplishments.

[REGISTER](#)



Navigating Self-Service Reporting in Quantum One (Virtual)

December 2, 2026, 11:00 a.m. – 12:00 p.m.

Take a deeper look into the self-service reporting capabilities of Quantum One. Learn about available reports, dashboards, and ways to maximize your work.

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Employee Learning and Development (ELD)

provides high quality programming for UMB employees. We serve as a strategic partner to leverage growth opportunities for employees to achieve their full potential.

For Questions or More Information:

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