

WELCOME TO

The logo for International SOS features a white, stylized swoosh that curves around the text. The text "INTERNATIONAL" is on the top line and "SOS" is on the bottom line, both in a bold, white, sans-serif font.

**INTERNATIONAL
SOS**

UMB's Global Medical and Security
Assistance Program

Worldwide reach Human touch



Who is International SOS?

International SOS is the world's leading medical and security services company



27 Assistance Centers Worldwide

CONVENIENCE: Local medical and security expertise provided globally in any language, anytime 24/7/365.



79,000+ accredited providers

DELIVERY: A vast network of accredited healthcare, aviation and security providers ensuring you receive high standards of care in the air and on the ground.



A GLOBAL INFRASTRUCTURE YOU CAN DEPEND ON



5,200+ medical professionals

EXPERTISE: Immediate access to professionals with extensive experience in all areas of medicine, coupled with a thorough knowledge of the local environment and healthcare system.



45+ clinics worldwide

QUALITY: Their set of global protocols and procedures ensures that they adhere to international standards of medicine—even in developing countries (subject to local clinic terms and conditions).

When to use International SOS' services:



Before you travel outside your home country, you should prepare yourself by logging onto the International SOS website where you can sign up for health and security email alerts or review country-specific reports that will make you an informed traveler. Also, you should take a look at the information provided through the Assistance App.



While abroad, International SOS will help locate a qualified health care provider, receive a prescription or simply answer any general medical or security concern you may have so you get quality medical care and advice.



In an emergency, International SOS can ensure that you get immediate care whether it requires evacuating you to a center of medical excellence or closely monitoring your condition with local doctors. Keep in mind that International SOS can also take care of all the details associated with your situation such as making travel arrangements for family members so you can focus on getting better.

Protecting people is their priority. Because you are an International SOS member, wherever you are, International SOS is there to protect your health, safety and well-being, ensuring your trip is memorable for all the right reasons.

Stay healthy, safe and secure

Contact SOS when you are outside your home country if you have:

- Medical Question or Concern
- Medical Emergency
- Safety Concern
- Security Emergency
- Travel Assistance

*When you need help,
International SOS is there for you.*



How to reach International SOS

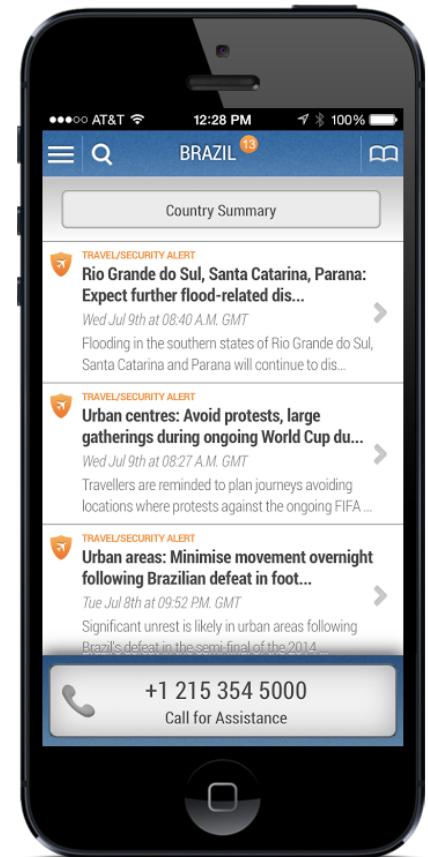


- **KEEP** this card safe and with you at all times.
- **INFORM** friends and family you are an International SOS member. They are welcome to call International SOS for information if they have concerns while you are away.
- **DOWNLOAD** the free app on your smartphone from **<http://app.internationalsos.com>** for one-click routine or emergency assistance worldwide – it's an essential tool for any traveler on the move.
- **LOGIN** to **www.internationalsos.com** with your membership number to obtain country specific information and to help familiarize yourself with the full benefits of your membership.
- **CALL** them 24/7/365 at +1.215.942.8478 with any health, travel security or personal safety concerns, for routine advice or emergency assistance.

International SOS Assistance App

Call them anytime, anywhere at any of their assistance centers around the world using the Assistance App

- In time of need, you can quick dial for immediate help from an International SOS assistance center, whether it's for an emergency or just advice.
- Gives you peace of mind and the ongoing confidence to travel or live anywhere in the world knowing this safety net is always available 24/7/365 simply by pressing a button.
- Easy access to timely medical and security alerts for your location, so you are kept aware of changing situations and can quickly adjust plans as needed.
- Supplements your International SOS membership card, ensuring you always have your membership card.



UMB International SOS Portal Page

On the next slide is the UMB SOS portal page. Click the link in blue on the left and once on the live page, you'll want to do the following:

1. Click on the “My Trips” link to register on the site (just follow the instructions). Please use your umaryland email address.
2. Download the Assistance App on your phone
3. Explore resources on the drop-down menus - located on the top left side of the site - for medical and security details about particular countries
4. Sign Up for any desired Email Alerts through the link on the right hand side of the page.

UMB's International SOS Access Page

[Click here to enter the live UMB SOS PortalPage](#)

INTERNATIONAL SOS

UNIVERSITY of MARYLAND, BALTIMORE

Search for a Country or Disease

HOME EMERGENCY CONTACTS FAQs MEMBERSHIP BENEFITS SIGN OUT

Country
Please select a country

Disease & Prevention
Please Select

Travel Advice
 Security Advice
 Email Alerts

Print/Email Report

Current Medical Alerts
Current Security Alerts
Sign Up for Email Alerts

Travel Security Online
Please select a country

Global Risk Ratings
 Global Security Headlines

powered by:
INTERNATIONAL SOS **Control Risks**

Welcome to the University of Maryland, Baltimore Global Assistance Program

Rest assured that whenever you travel internationally or live abroad, the University of Maryland, Baltimore (UMB) has a 24/7 resource on call, online, and even on the ground to help with any medical, security, and logistic questions, concerns, and situations that may arise. If you need a medical referral, lose your medication, want to seek pre-travel advice, or experience a medical or security crisis, UMB has a fully integrated program in place so you receive the care and expertise that you need — whenever and wherever you need it.

UMB has partnered with International SOS, the leading medical assistance, international health care, and security services company. Travel security services are provided by a joint venture of International SOS and Control Risks, the world's leading security risk management firm.

Take advantage of this powerful resource by calling an International SOS Assistance Center, which has physicians, multilingual coordinators, operations managers, logistics support personnel, and medical and security professionals on hand to speak with you.

Also, prepare yourself before traveling by browsing through our various medical and security online tools and signing up for our alerts.

Multi-Lingual Membership Information
Please Select

[Tell us what you think](#)

Keep this card handy as you travel

INTERNATIONAL SOS **Control Risks**

MEDICAL AND TRAVEL SECURITY ASSISTANCE

University of Maryland, Baltimore
Corporate Comprehensive Membership
11BCAS519702

Call our medical and travel security experts 24/7.
Call for preventive or emergency response.
Call before leaving and after travel or deployment.

Download the free Assistance App from app.internationalsos.com

Print Card

MyTrips Personal Travel Locator

Zika Virus

Air Pollution

Membership E-Guide

Email Alerts

Personal Travel

INTERNATIONAL SOS Download the Assistance App

International Travel Insurance

Broker: Arthur Gallagher

Carrier: ACE American Insurance Company

Examples of items covered include non-routine emergency medical and dental expenses, repatriation of remains, family reunion, and security evacuations.

- **Excluded Countries:** Afghanistan, Central African Republic, Chechnya, Iraq, Israel, (West Bank & Gaza Strip only), Libya, Somalia, Syria, Ukraine, and Yemen
 - Travel to these countries require approval from the UMB President or their designee.
 - This list can change; contact Angela Boxley (410-706-3221) or Steven Deck (410-706-7055) from Environmental Health and Safety if you have questions regarding coverage for a country you or a coworker are traveling to that you are concerned may be a high risk country.

Coverage

All UMB faculty, staff and students are automatically covered by the ACE Travel Assistance Program/International SOS **while on UMB sponsored or approved travel.**

- Visit the UMB SOS web portal **BEFORE** you travel to register and establish a password.
 - http://www.internationalsos.com/Members_Home/login/clientaccess.cfm?custno=11BCAS519702
 - Membership number: 11BCAS519702
- Carry SOS card at all times
- **Retain U.S. health insurance plan as first insurer**, ACE/SOS is secondary, and for emergencies while abroad.
- Domestic insurance (including student insurance through UMB) may or may not cover a specific circumstance; contact your insurance company directly to verify coverage for international use.



International Insurance

- International SOS is NOT insurance, but they communicate with UMB and our insurance provider – so you don't have to
- Carefully read the SOS Membership Guide before traveling
- Note the information that will be required in case of a medical situation.
- Program the SOS service emergency number into your cell phone in the host country, verify the app is operational there, or call collect from outside of the U.S.

**SOS Emergency Phone from abroad
001-215-354-5000.
PUT THIS IN YOUR PHONE AND WALLET**

THANK YOU
Please contact me with any
questions!

Bonnie Bissonette
Director

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