

VPN Certificate Installation Guide

1. Go to <https://www.umaryland.edu/cits/service-catalog/vpn/>
2. Scroll down to the bottom of the page and select the Palo Alto Global VPN Certificates.

Related Information

Mac GlobalProtect Download for macOS X 	Windows GlobalProtect Download for Windows Installation 
Palo Alto GlobalProtect VPN Windows Installation 	UMB VPN Entitlement System Instructions 
Palo Alto GlobalProtect VPN FAQs 	Palo Alto GlobalProtect VPN MAC Windows Installation 
Palo Alto GlobalProtect VPN Certificates	

3. Download both Root and Intermediate Certificate. You will be asked to sign in with your UMB ID and Password.

Available Downloads

Palo Alto VPN Root Certificate

Download the root certificate used to establish trust for UMB's VPN services.

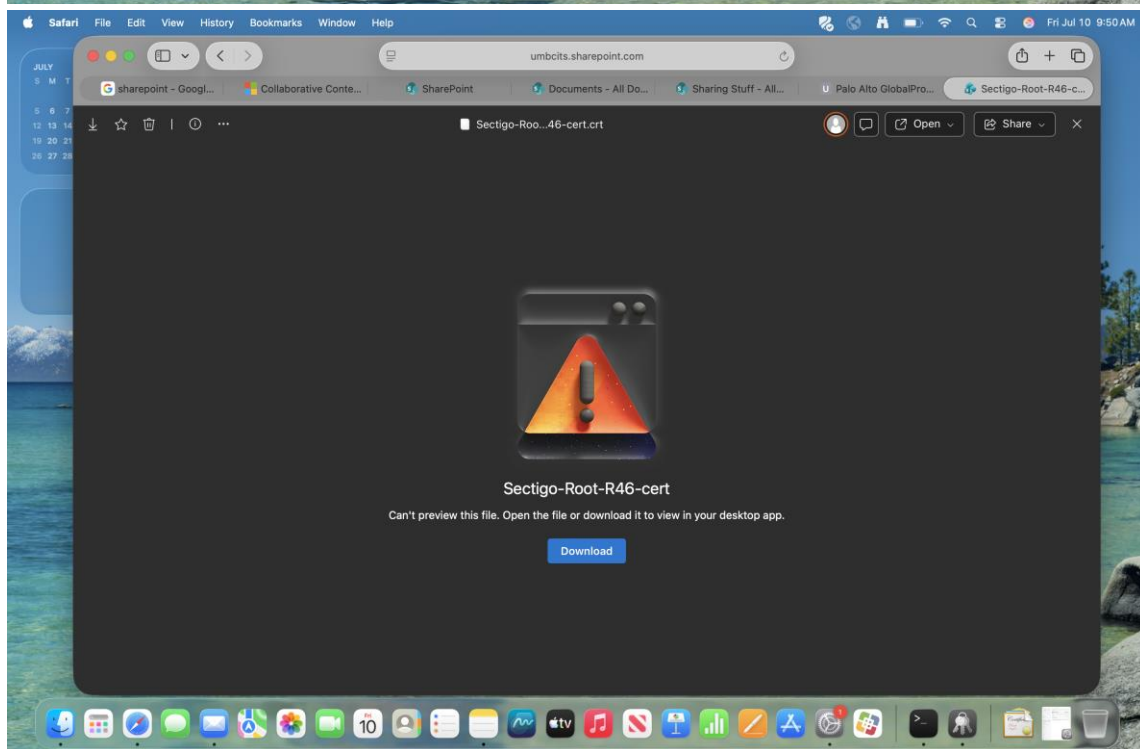
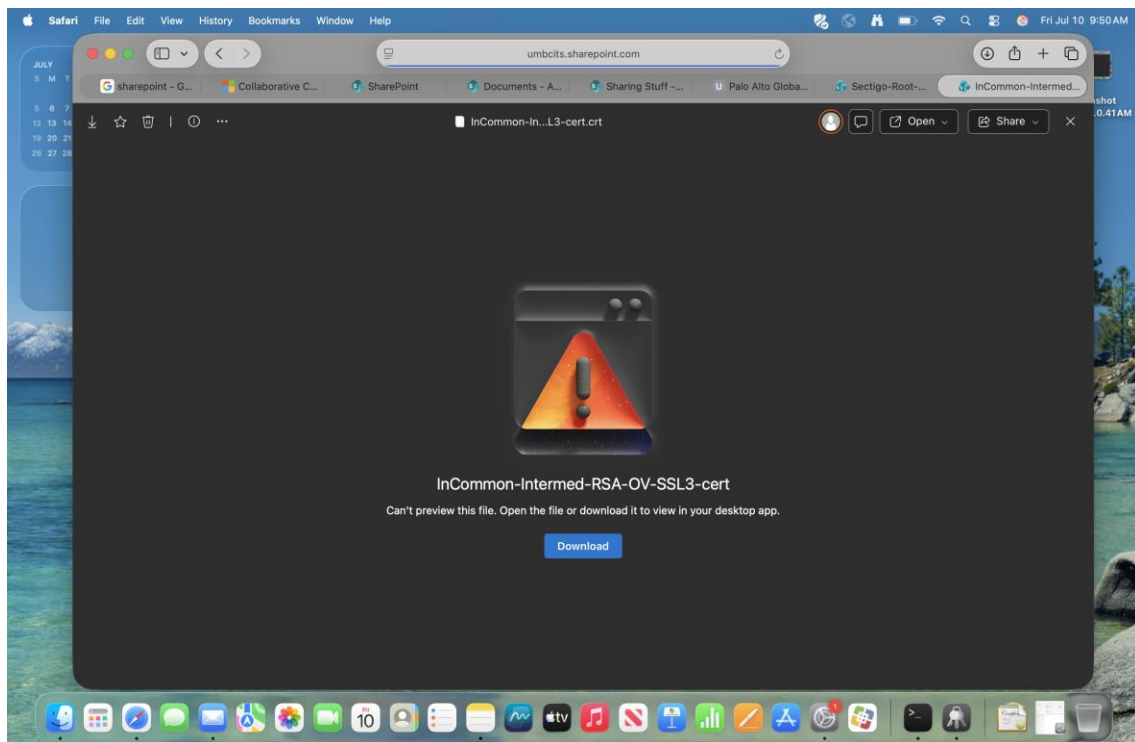
[Download](#) 

Palo Alto VPN Intermediate Certificate

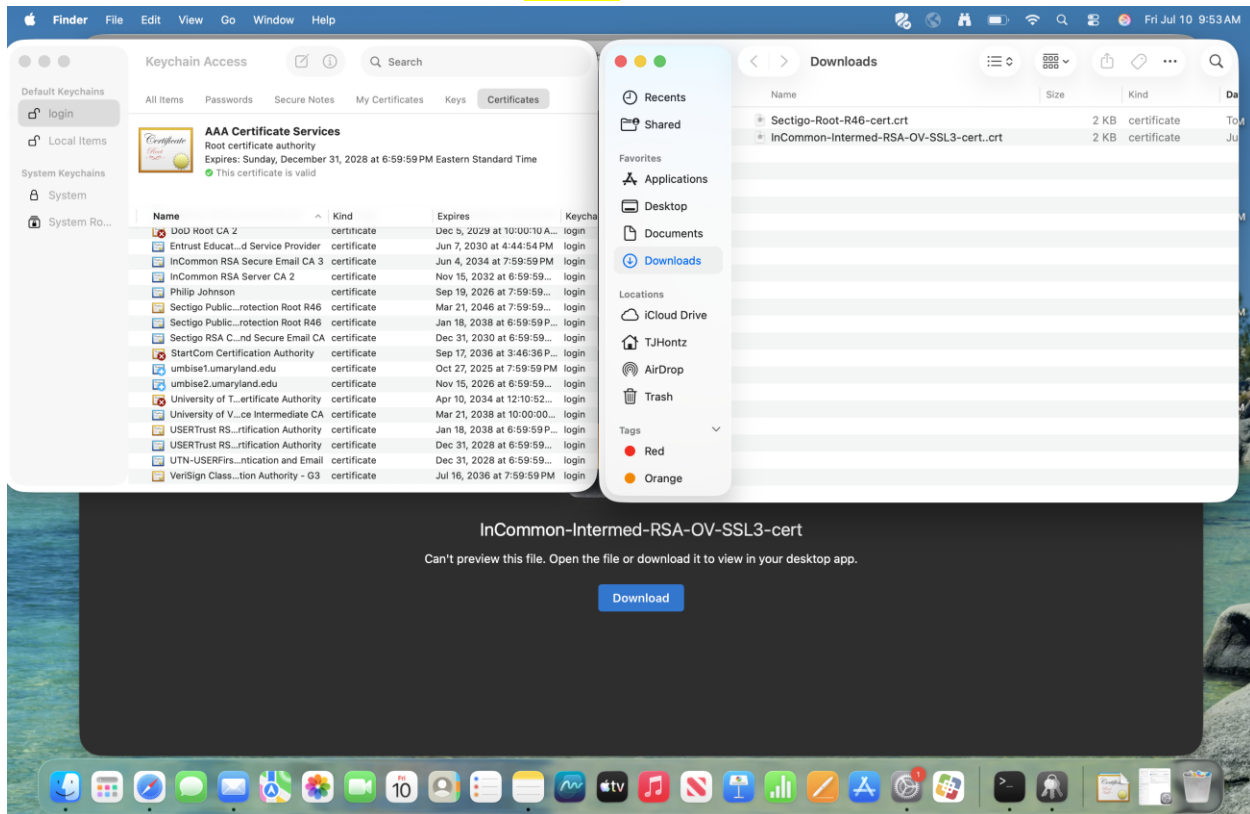
Download the intermediate certificate used in conjunction with the VPN trust chain.

[Download](#) 

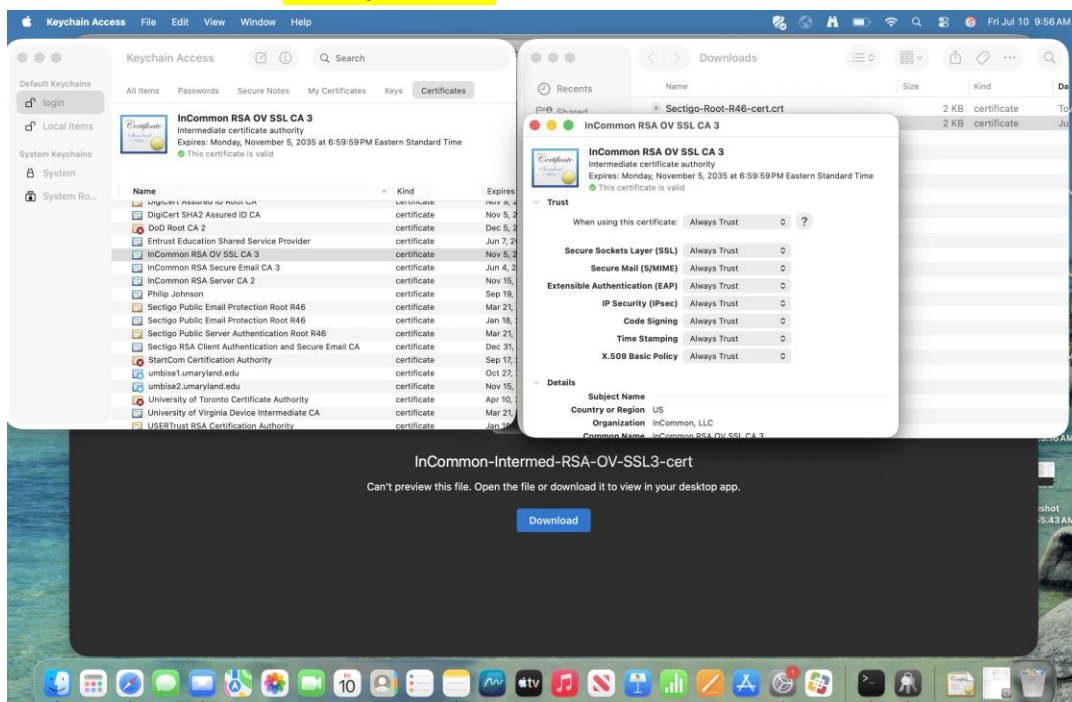
- 4.
- 5.

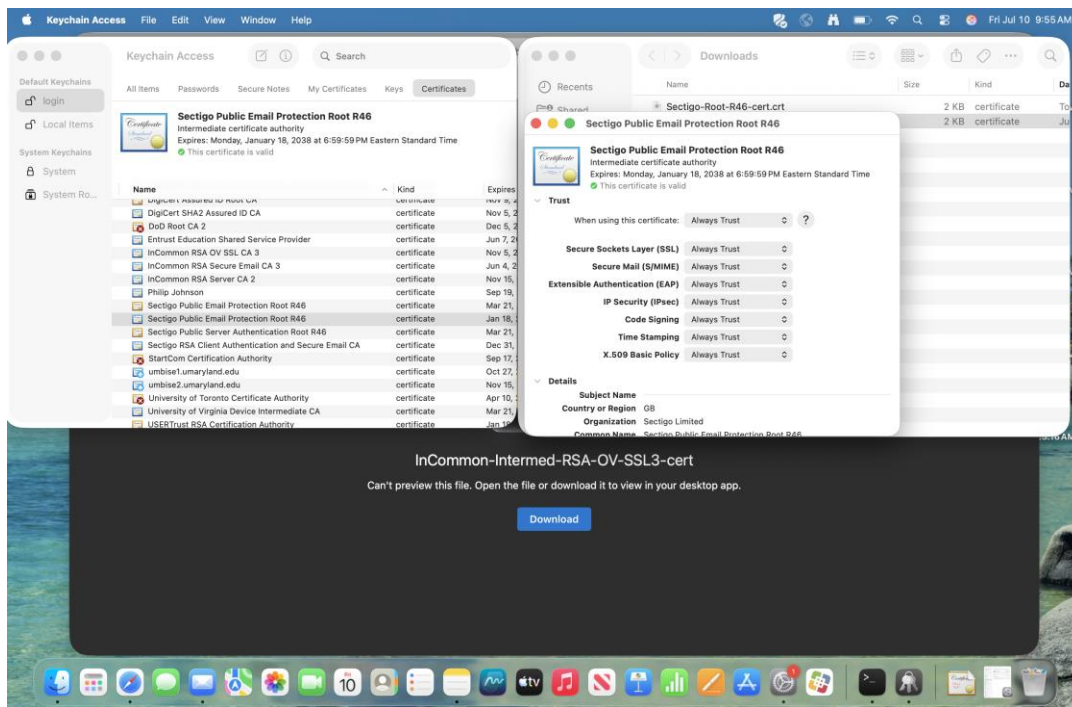


6. Open “Keychain Access” and your “Downloads” in the same window. Make sure you drag and drop both certificates to the “login” section.



7. Once downloaded, go to each of them and double click and under the “Trust” section make sure to select “Always Trust”.





8. Your Mac may need to be restarted before trying the “Global Protect VPN again”.

