

Advising / Student Success

AI might organize a student outreach plan by week, audience, and message type.

Human judgment decides:

- which students need personal outreach
- which messages may feel punitive or supportive
- when an advisor, case manager, or faculty member should intervene
- how to balance efficiency with care

IT / Digital Learning

AI might draft a rollout timeline for a new platform or security requirement.

Human judgment decides:

- whether the timeline respects faculty workload
- which users need extra support
- where accessibility testing fits
- how to communicate disruption without creating panic

Registrar / Enrollment Management

AI might organize policy-change tasks into a checklist.

Human judgment decides:

- which steps require approval
- where policy language could be misunderstood
- which offices need to coordinate before launch
- what timing protects students from confusion

Financial Aid / Student Accounts

AI might draft an FAQ about aid delays, billing, or payment deadlines.

Human judgment decides:

- which answers require official verification
- where tone could increase student anxiety
- which students may need referral to a person
- how to communicate uncertainty with care and clarity

CTL / Faculty Support

AI might structure a faculty development series into topics, dates, and resources.

Human judgment decides:

- which faculty concerns need direct attention

- where examples need discipline-specific nuance
- how to invite participation without sounding prescriptive
- what support faculty need after the workshop ends

Accessibility / Disability Services

AI might create a project plan for reviewing course materials.

Human judgment decides:

- which accessibility barriers create the greatest student impact
- which items require immediate remediation
- how to communicate compliance needs without blame
- how to balance legal requirements, faculty workload, and student access