

September 21, 2011

UM Alerts: Registering a Cell Phone or Other SMS Device

UM Alerts is the system used by the Emergency Management Team to send text messages about campus emergencies or campus closures to the University community.

This document provides instructions on how to register personal devices capable of receiving SMS text messages such as cell phones, Blackberry devices, or pagers to also receive these alerts.

1. Log into your UM Alerts Account with your myUMid and password.
2. In the "SMS (Text Messaging)" area, enter your phone number, select your service provider or carrier, and click on the "Add SMS" button.

 **UMB Alerts**
Emergency Notification System

University of Maryland Baltimore's Emergency Notification System - hosted by e2Campus [Suggestions](#) | [Logout](#)

Services

Dashboard Services Groups

Your Services

EMAIL

 **Active**
user001@umaryland.edu [Make Inactive](#) | [Delete](#)

Email Address:

SMS (Text Messaging)

Phone: Select Carrier...

3. After a few moments you should receive a text message with your validation code. Enter the validation code and click on the “Validate” button.

Services

[Dashboard](#) [Services](#) [Groups](#)

SMS Added Successfully.

Your Services

EMAIL

 **Active**

auser001@umaryland.edu [Make Inactive](#) | [Delete](#)

Email Address:

SMS (Text Messaging)

 **Unvalidated**

123-456-7890 (Carrier) [Delete](#)

We have sent a Validation Code to this number. You must enter your code below before this number will be active. If you did not receive this message, try *re-sending it below*. There are a number of reasons you may not have received this message yet so please consult the [SMS FAQ](#) documentation for more information.

Validation Code:

[Resend Validation SMS](#)

Phone:

NOTE: If you do not receive a text message with a validation code, check the phone number entered. If it is correct, click on the “Resend Validation SMS” link. The system will send another text message with a validation code.

If you still do not receive a text message from the e2campus system, contact your service provider to ensure that your device is set up to receive text messages.

4. The UM Alerts page should display a “Code Successfully Validated” message at the top of the screen. The status of your SMS device should also change from “Unvalidated” to “Active”.

The screenshot displays the UMB Alerts Emergency Notification System interface. At the top left is the University of Maryland Baltimore logo. The main header reads "UMB Alerts Emergency Notification System". Below this, it states "University of Maryland Baltimore's Emergency Notification System - hosted by e2Campus" with links for "Suggestions" and "Logout". A navigation bar includes "Dashboard", "Services", and "Groups". A green banner at the top of the content area says "Code Successfully Validated." Under "Your Services", there are two sections: "EMAIL" and "SMS (Text Messaging)". Each section shows a green banner with a checkmark and the word "Active". The email service lists "auser001@umaryland.edu" with "Make Inactive" and "Delete" links. Below it is an "Email Address:" input field and an "Add Email" button. The SMS service lists "123-456-7890 (Carrier)" with "Make Inactive" and "Delete" links. Below it is a "Phone:" input field, a "Select Carrier..." dropdown menu, and an "Add SMS" button.

Questions?

For questions about your **UM Alerts Account**, call the IT Help Desk at 410-706-HELP (4357) (8:00 a.m. - 5:00 p.m.) or send an e-mail to: help@umaryland.edu