Agenda Items

- IT Help Desk
- UMID and Password
- SOM Email account
- Eduroam wireless access
- UM Alerts
- Software available for students
IT Help Desk

- HS/HSL 5th floor – Room 540
- Daily from 8 a.m. to 5 p.m.
- Email help@umaryland.edu
- www.umaryland.edu/helpdesk
- Phone 410 706–HELP (4357)
- Fax 410 706–4191
UMID & Password

To Access:

- Student Information Management System (SURFS)  http://simsweb.umd.edu/
- Blackboard  http://blackboard.umd.edu/
- Mediasite  http://mediasite.umd.edu/
Password

- Expires every 180 days
- Email notification – 16, 12, 8 & 4 days before expiration
UM Account Management

https://directory.umaryland.edu/
UM Account Management

Welcome back instesor.

The Maryland Blue Crab

If the image or phrase above are incorrect or missing, STOP!! DO NOT enter your Password and contact the IT Help Desk immediately!

Password:

Submit

Start Over
UM Account Management

Welcome to the UM Account Management site.

Personal Information
- Name: Test User
- UMID: testuser
- Primary Affiliation: Affiliate
- Primary Email Address: testuser@umd.edu

UM Account Details
- UMID: testuser
- Last Login: 01/27/2013 1:22:30 PM

UM Application Info
- UM Wireless Use: TRUE
- UM Wireless ID: testuser@umd.edu
- Google Apps @UMMail Address: testuser@umd.edu
- Google Apps @UMMail Forwarding Address: not defined

Use the links on the left to set up or modify the details of your UM account.

When you are finished using the UM Account Management Site, please click the Log Off button and close all Internet browser windows.

© 2011 University of Maryland all rights reserved.
UM Account Management

- Create/change UMID
- Create/change UM Password
- Look up Eduroam Wireless ID
SOM Email Access

- Access your email account
  - https://mail.som.umaryland.edu

- Password Resets
  - Password expires every 120 days
  - Web Self–Service
    - http://password.som.umaryland.edu
  - School of Medicine Helpdesk
    - 410–706–3998

- (Optional) Smart Phone to access your mail
  - http://medschool.umaryland.edu/is/hardware.asp
Eduroam Wireless Access

- Allows students, faculty and staff from participating institutions to obtain Internet connectivity across campus and when visiting other participating institutions by utilizing their local login credentials (UM Wireless ID) on their laptop or Smartphone.

- [http://www.umaryland.edu/cits/communications/eduroam](http://www.umaryland.edu/cits/communications/eduroam)
UM Account Management

Welcome Test user

UM Account Management

Welcome to the UM Account Management site.

Personal Information
- Name: Text User
- Primary Affiliation: Affiliate
- Primary Email Address: fdoming@umd.edu

UM Account Details
- UMID: testuser
- UM Password Expiration: 1/27/2013 1:22:30 PM

UM Application Info
- UM Wireless User: TRUE
- UM Wireless ID: testuser@umd.edu
- Google Apps @UMMail Address: testuser@umd.edu

Use the links on the left to set up or modify the details of your UM account.

When you are finished using the UM Account Management Site, please click the Log Off button and close all Internet browser windows.
Eduroam Wireless Access

- Once you have successfully connected to the eduroam network your user credentials will be cached on your device and the username string will not have to be entered again until you are required to change your password in the UM Account Management system.

- This same username will allow you to connect to wireless networks at participating eduroam locations.
UM Alerts

http://www.umd.edu/helpdesk/systems/imalerts/index.html
Software Available for Purchase

- **Microsoft**

<table>
<thead>
<tr>
<th>Upgrade Type</th>
<th>Office Version</th>
</tr>
</thead>
<tbody>
<tr>
<td>Windows 8.1 Professional upgrade (32 or 64 bit)</td>
<td>Office 2013 Professional Plus (Windows)</td>
</tr>
<tr>
<td>Windows 8 Professional upgrade (32 or 64 bit)</td>
<td>Office 2010 Professional Plus (Windows)</td>
</tr>
<tr>
<td>Windows 7 Ultimate upgrade (32 or 64 bit)</td>
<td>Office 2011 Standard (MAC)</td>
</tr>
<tr>
<td>Windows Vista Ultimate upgrade (32 bit)</td>
<td></td>
</tr>
</tbody>
</table>

- **Symantec**

| Symantec Anti-Virus (EndPoint Protection) v 12.1.4    |

- **https://cf.umaryland.edu/software_sales/**
Thank You