

A leap forward. Transforming systems.

Empowering People!

Business Process Education

Purchasing and Paying for
 Goods and Services with Quantum

July 2, 2019

Disclaimer

This is not meant to be **TRAINING** – training will be offered closer to Go-Live – some will be required to get Quantum access



- Today's purpose is to start exposing users to business process changes and new terminology
- > PCard is covered in a separate session
- Some business processes are still evolving

Agenda

Business Processes under Quantum

- What is Not Changing
- What is Changing
- **Business Processes**
 - Requisitions
 - Purchase Orders and Agreements
 - Receiving
 - PO Invoices
 - NONPO Invoices for Payment Requests (formerly PUR02, EZ Pay, Working Fund)
 - Supplier Registration



What is Not Changing

DO NOT CHANGE

- Purchasing options
 - Requisition (\$5,000 and above)
 - PCard (less than \$5,000)
 - Payment Requests (non-travel payments/reimbursements, working fund checks)
- Requisitions created and approved in departments
- Strategic Sourcing and Acquisition Services (SSAS) will sign agreements with suppliers and create POs

What is Not Changing

- Receiving needed to complete the match with POs and invoices
- Financial Services Disbursements (AP) receives invoices from suppliers
- ▶ Payment Request Forms and hard copy supporting documentation must be sent to AP State requirement
- SSAS will monitor payment requests to identify any that should be on a PO

What is Changing

- Chart of Accounts forms
- Catalog and Non-Catalog Requisitions
- Temporary Requisitions
- Buyer Created or Touchless POs
- Change orders



What is Changing

- Purchase Agreements and Invoices viewable in Quantum
- ► 100% Receiving no \$5,000 threshold
- Payment requests (e.g., PUR02, EZ Pay, Working Fund) created and approved in Quantum as NON PO invoices
- Supplier registration process new

Business Process Requisitions



Business Process - Requisitions

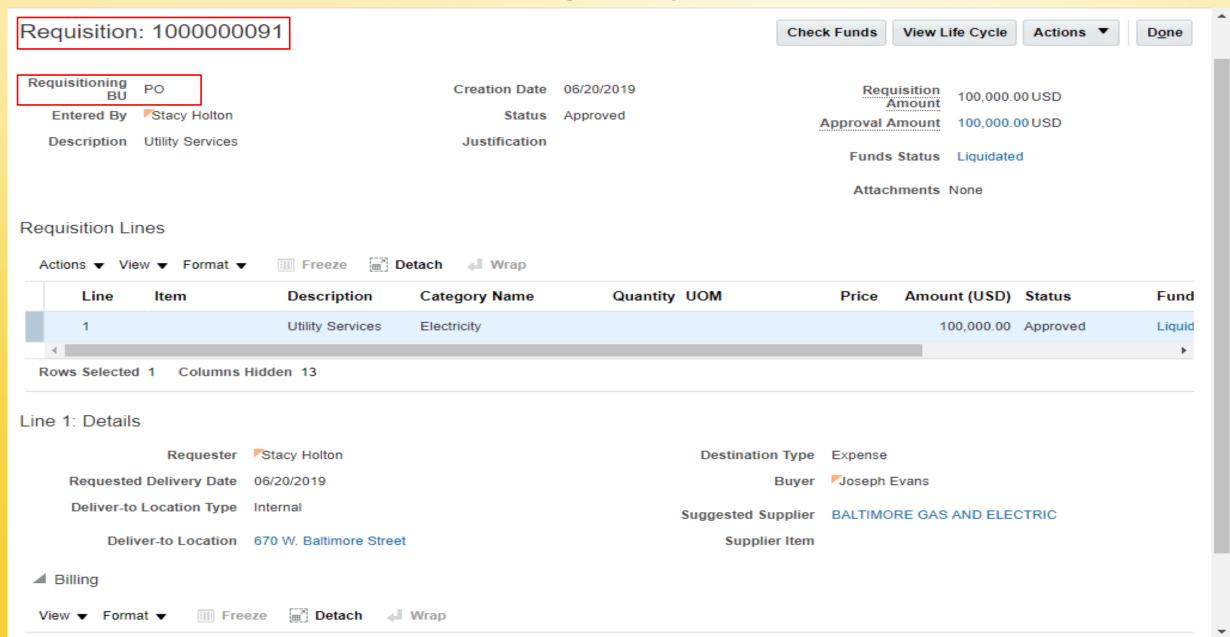
- Non-Catalog Catalog Smart Form Temporary
- Non-Catalog Requisition
 - SSAS will still create PO and send manually
- Catalog Requisition
 - Internal or External (Punch-Out)



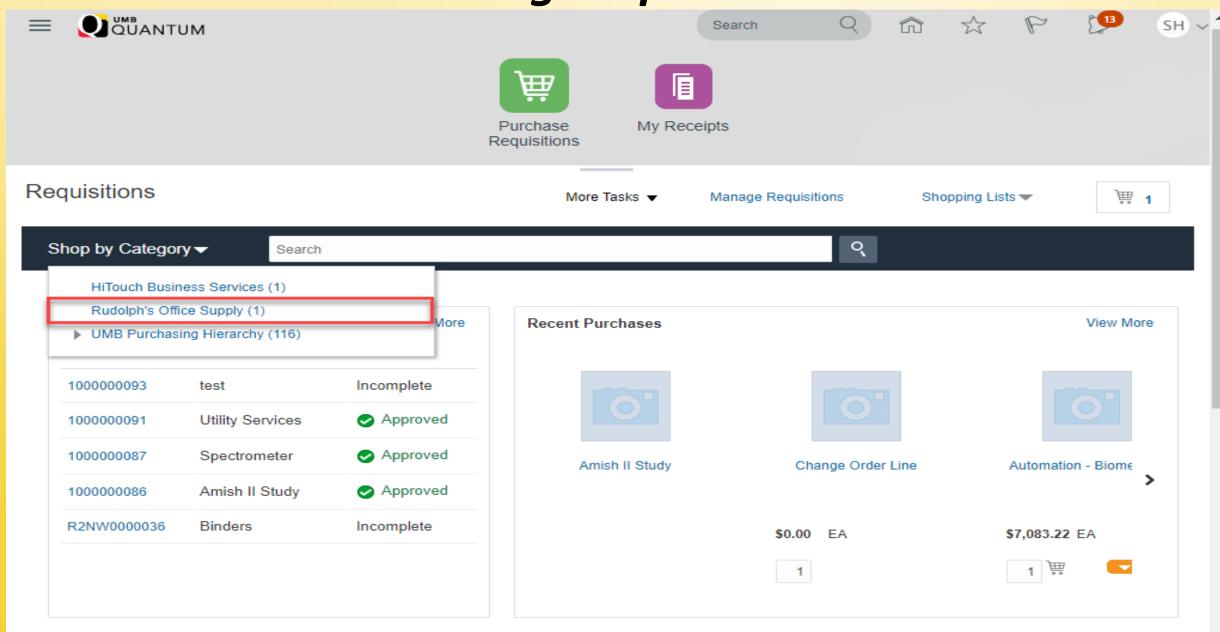
 Self-Serve - No human intervention after department approval (Touchless)



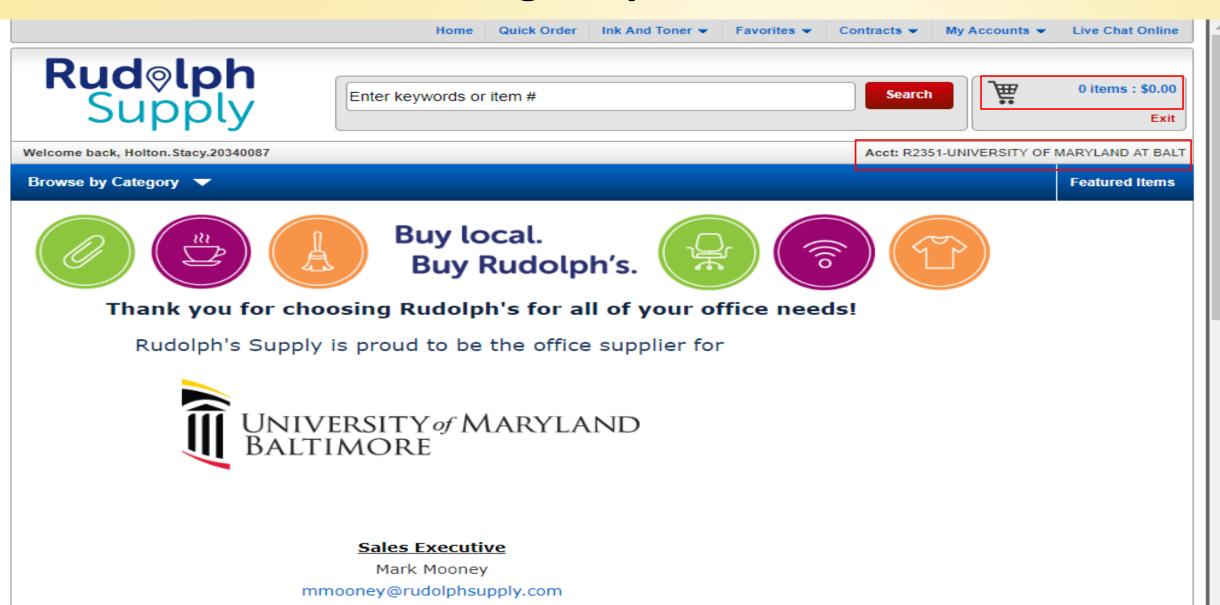
Non catalog Requisition



Catalog Requisition



Catalog Requisition

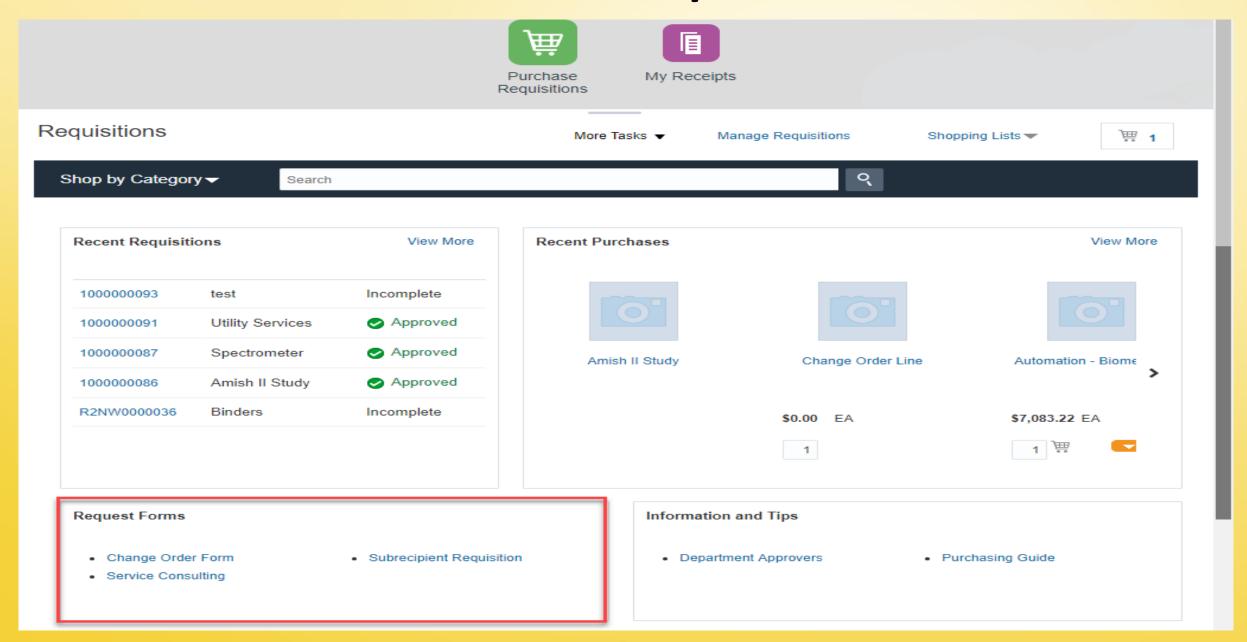


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Business Process - Requisitions

- Smart Form Requisitions
 - Consultant to set up a consultant relationship
 - Subrecipient to set up a subrecipient relationship
 - Change Order to request a change to an approved PO

Smart Form Requisitions



Business Process - Requisitions

- Temporary Requisitions
 - In response to user requests
 - To reserve funds for a future planned expenditure
 - ➤ Auto approved no workflow
 - No PO generated
 - Needs to be manually canceled

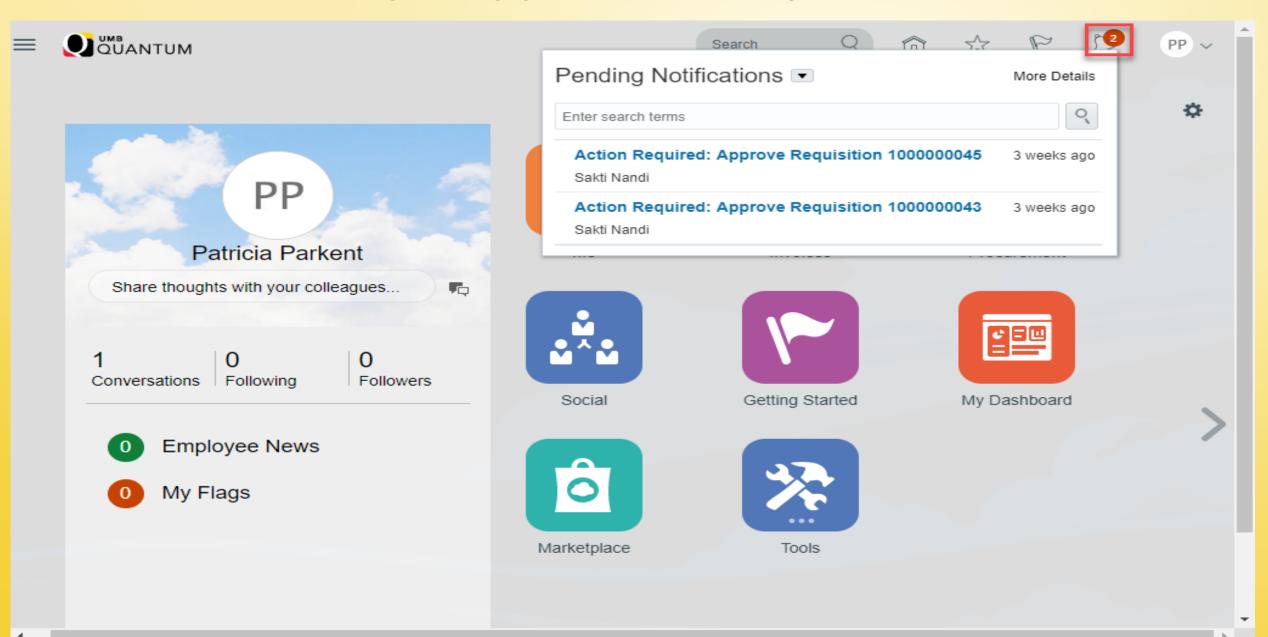
Business Process - Requisitions



Approvals

- Workflow approval notices will go to all department approvers
- Multi-Department Approval needed from each department
- Departments will use dashboard to monitor approval status and progress to PO
- SSAS will check accuracy of Purchasing Categories and notify departments of corrections
- Financial Services General Accounting will not approve Requisitions

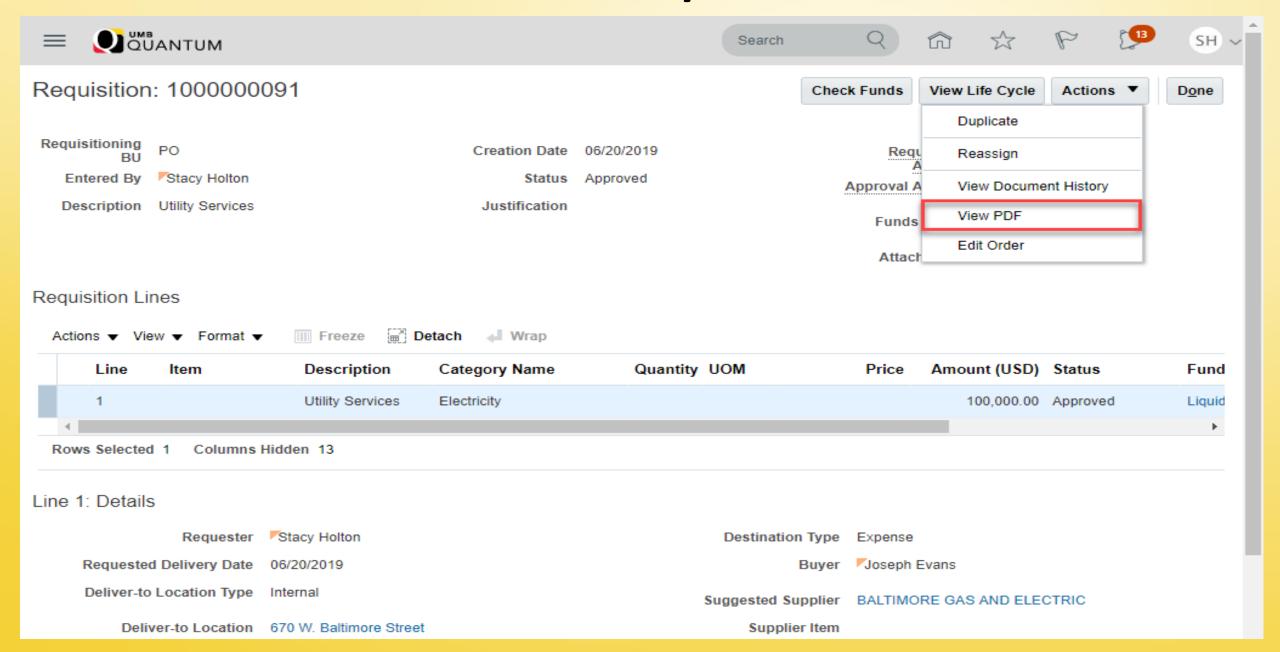
Dept. Approvals Notification



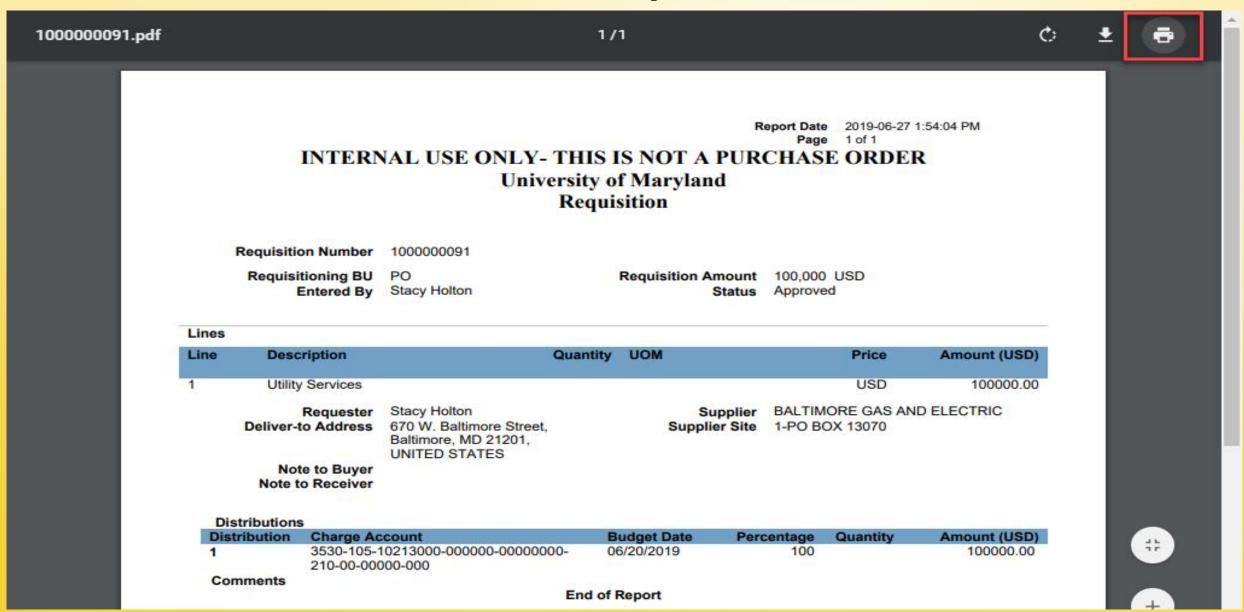
Business Process - Requisitions

- **Amendments**
 - Only for Non-Catalog Requisitions and before PO
 - Required if Requisition is rejected/returned to department by SSAS
 - Catalog Requisitions cannot be amended
- Departments can track Requisition lifecycle
 - Status, Approvals, Reassign Ownership
 - Printable Requisitions

Printable Requisition



Printable Requisition



Business Process Purchase Orders and Agreements

Business Process - Purchase Orders

- > Auto created for Catalog Requisitions (Touchless)
- Buyer created for Non-Catalog and Smart Form Requisitions
- No PO for Temporary Requisitions
- Approvals Workflow within SSAS based on approval thresholds
- Buyers will be able to close PO

Business Process - Purchase Orders

- Change Order
 - Departments will create Change Order Smart Form Requisition to amend an already approved PO
 - Cannot be done for Catalog PO must create new Requisition
 - SSAS Buyers will use department created Smart Form Requisition to initiate change to existing PO

Business Process - Agreements

- Purchase Agreements will be available in Quantum for departments to access
- SSAS will keep Agreements updated
- ► Blanket Purchase Agreements (BPA)/Standing Orders/Internal Catalog
- Some Agreements will only be accessible to specific departments

Business Process Receiving

Business Process - Receiving

- Departments must Receive on all PO goods and services no longer using a \$5,000 threshold
- Invoices will not be paid until Receiver is done
- Requestors will get system notifications of Invoices on hold awaiting Receipt
- You can Receive on behalf of others
- No longer need to send Receipt information to AP

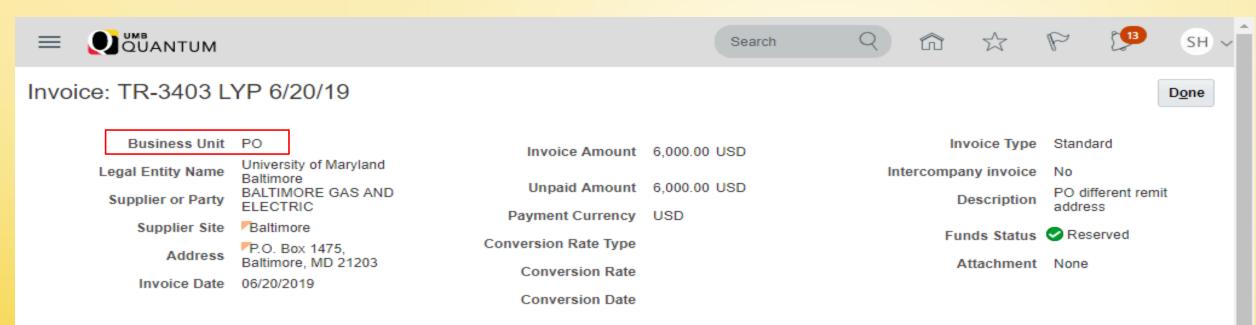
Business Process PO Invoices



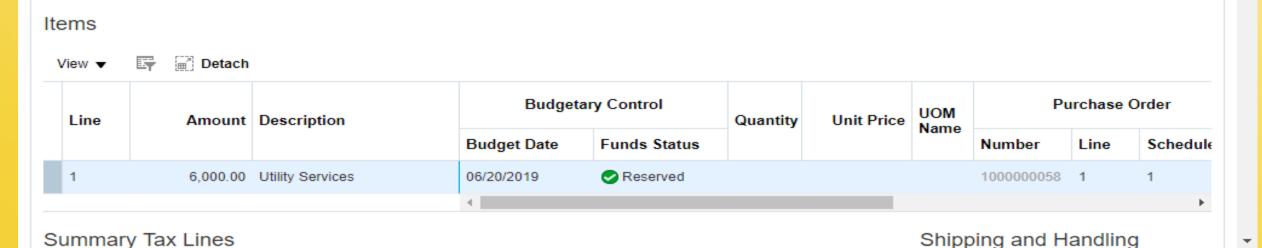
Business Process - PO Invoices

- PO Invoices should still be received in AP
- AP will redact any Personally Identifiable Information (PII) and scan Invoices into Quantum
- Chart of account/project distribution details pulled from PO
- Departments will have access to view Invoices based on role
- Invoices can be placed on hold if not validated (e.g., missing documentation/receipts, amount/quantity does not match PO)

PO Invoice



Lines Payments



Business Process NON PO Invoices for Payment Requests

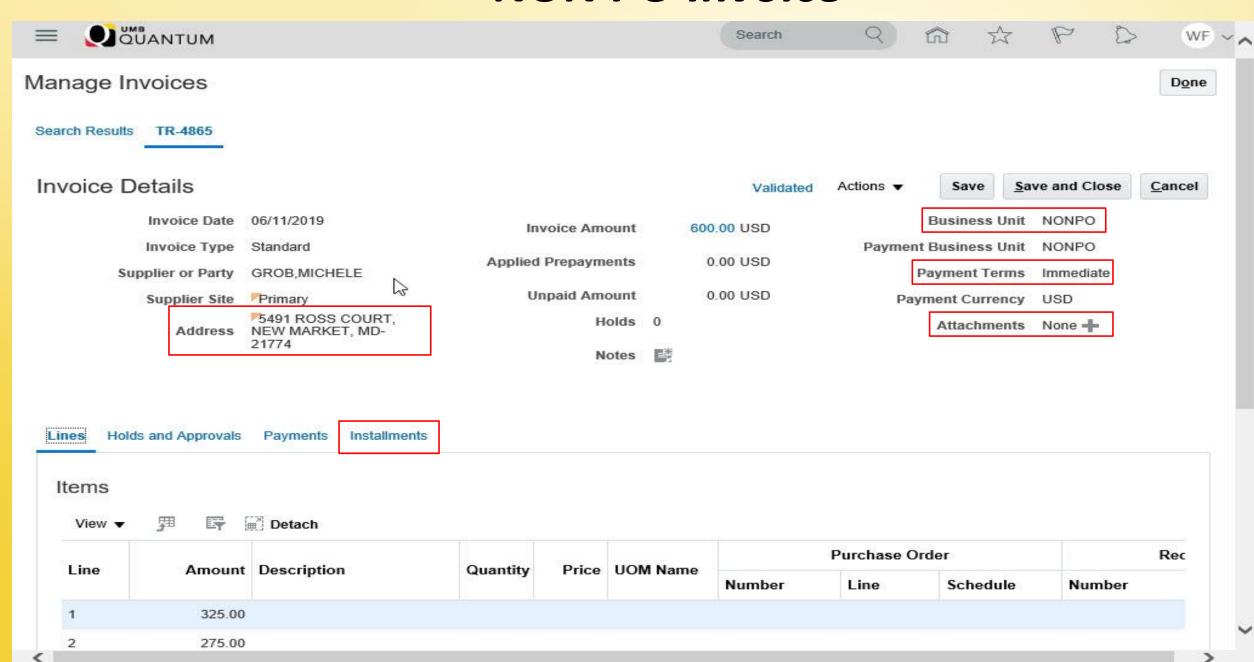
Business Process – NON PO Invoices for Payment Requests

- Departments will create Non PO Invoices for Payment Requests
 - General Working Fund (GWF) payments
 - State payments
 - RSTARS transfers
- Replaces PUR02 and EZ Pays
- Department approval will be via workflow
- Will see more details in Quantum (Working Fund, RSTARS)

Business Process - NON PO Invoices for Payment Requests

- Departments will still complete and send hard copy request forms, original invoices and supporting documentation to AP
- AP will mask PII and attach documentation in Quantum
- AP will receive Non PO Invoices via workflow will hold until hard copy documentation is received
- SSAS will be part of the workflow and will monitor for requests that should be on PO

NON PO Invoice



Business Process Supplier Registration

Business Process - Supplier Registration

New suppliers must be registered and spend authorized to pay invoices

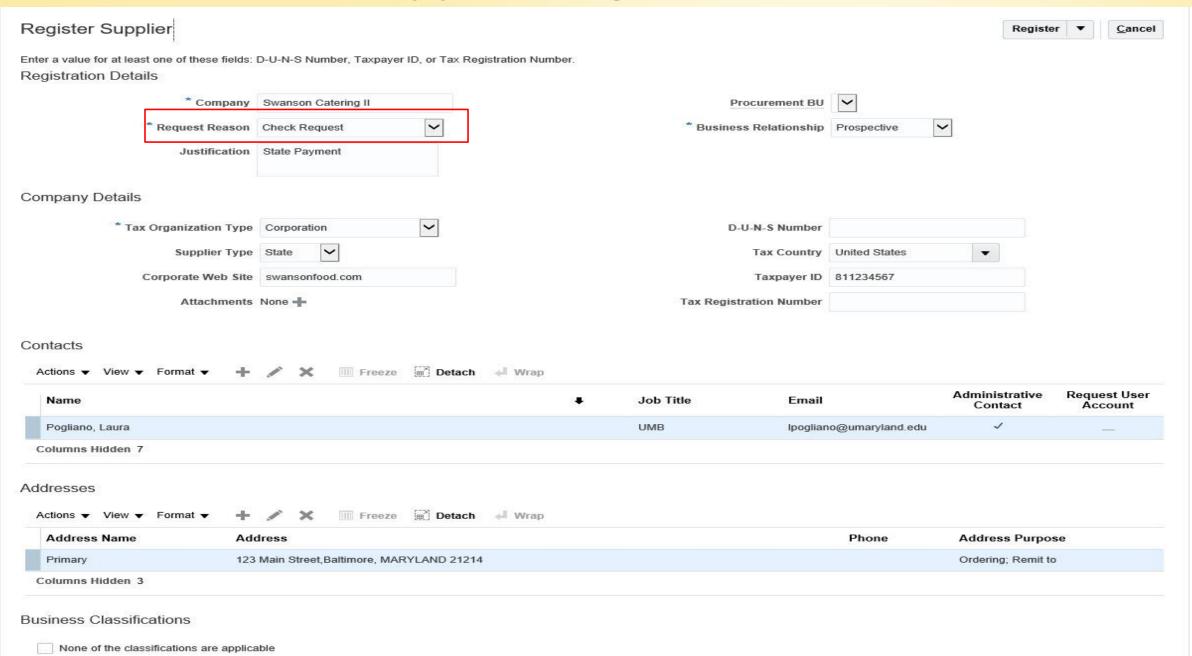
PO Invoices

- SSAS Buyers will initiate supplier registration
- SSAS Supplier Manager will approve and change to Spend Authorized

NON PO Invoices (payment requests)

- Departments will select from existing suppliers or initiate supplier registration if new
- AP will approve and change to Spend Authorized
- Department will get bell notification when supplier is spend authorized
- If duplicate supplier registration is received, AP will notify department of existing supplier

Supplier Registration



Stay Tuned for More Quantum Information

Quantum website - www.umaryland.edu/quantum

Business Process Education Sessions
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