Cell Phone Ordering Process

**AT&T**
Contract: BPO# 060B3490004  
Award Term: 1/3/2013 - 6/30/2021  
POC: Shelley White  
Telephone: 717-860-7726 (Billing/Rate Changes)  
1-800-331-0500  
Email: sb6303@att.com  
Dedicated Email: MDhigherEDOrders@list.att.com  
Website: https://www.wireless.att.com/home

Directions: For new accounts, send an email to Shelley White requesting an account number, USER ID and password. Once you receive this information, you can go online to order equipment, services, make changes and pay invoices. For existing accounts, send an email to Shelley White stating your account number. At that time, a USER ID and password will be provided so you can go online to order equipment, services, make changes and pay invoices.

**T-Mobile**
Contract: BPO# 060B3490004  
Award Term: 11/1/2012 - 6/30/2021  
POC: Allan Couplin, Government Account Manager  
Telephone: 443-226-7799  
Email: Allan.Couplin1@t-Mobile.com  
Website: www.t-mobile.com

John Hill, Sr. Account Manager  
202-867-6777  
John.hill@t-mobile.com

**Sprint Nextel**
Contract: BPO# 060B3490004  
Award Term: 1/24/2013 - 6/30/2021  
POC: Joe O’Donnell  
Telephone: 443-250-0000  
Email: joseph.odonnell@sprint.com  
Website: www.sprint.com

**Verizon**
Contract#: GSA# GS-35F-0119P  
Award: 12/3/2003 – 12/30/2021  
Term: POC: Chris Jackson, Business Account Manager  
Mobile: 301-643-1118  
Email: Christopher.Jackson1@verizonwireless.com  
Website: wfmFederalAccountSupport@VerizonWireless.com  
www.verizonwireless.com
Directions: If a department has not set up an authorized user with Verizon and have an account, email Hanta Ralay at hralay@umaryland.edu with the following: authorized user’s name, Department, Email address and Verizon account number. Strategic Sourcing and Acquisition Services will set the person up as an authorized user and email a user ID/password that can be changed once the person signs in as the authorized user. The authorized user can make changes to the account, order equipment/accessories, order new service and pay invoices online. For individuals who do not have an account, contact Samba Marah who will assist with the needs of the individual. Once Mr. Marah has set up an account, follow the above directions and the authorized user will be able to use Verizon online.