Quantum Customer Billing is used to bill an individual or entity for goods or services provided by UMB departments. Common examples are training, lab space, research services, etc. **Quantum Customer Billing is to be used when the revenue received will be credited to a non-sponsored source** (i.e. Source Codes other than source 285 and those that begin with “3”). Bills for sponsored grants and contracts are generated by SPAC.

**Managing Bills**
- Department is responsible for follow-up and ensuring the bills are paid.
- Unpaid bills are viewable on the collections dashboard.
- Paid bills are viewable in Quantum Analytics – look under Transaction Type: CBS Revenue Bill in the Transaction Details Union report.

**Roles, Access, & Training**
- **Roles and Definitions**
- **Access Request Form**
- **Training**

**Accounting for Bills**
- Department does not receive the revenue/cash until the customer pays the bill.
- Bills should be collected within 120 days.
- Uncollected bills are sent to SCCU and written off.

**Complete Bill**
- Required to complete the bill creation process.
- Incomplete bills are not recorded in the general ledger.

**Department Contact**
- Person who can assist the customer.
- Printed on the bill.
- Required.

**Accounting**
- Memo Line designates SOAPF & Object where the receipt will be posted.
- Need a new Memo Line? Complete the CBS USMF/UMBF Memo Line Request Form.

**Customer**
- Be sure to select the correct site by Org/School number.
- Collector is required.
- Need to add a new customer? Complete the CBS USMF/UMBF Customer Request Form.

**Description/Details**
- Attachment can be included at the header.
- Special instructions content is printed on the bill.