COMMUNICATIONS AND PUBLIC AFFAIRS

ANNUAL REPORT FY18



COMMUNICATIONS AND PUBLIC AFFAIRS

The UMB Office of Communications and Public Affairs (CPA) is dedicated to promoting the University of Maryland, Baltimore (UMB) and telling its remarkable stories. We provide media relations, branding, design, strategic marketing, editing, writing, special event planning & protocol, and web communications Universitywide.

WHO WE ARE

JENNIFER LITCHMAN, MA

Chief Communications Officer and Senior Vice President Special Assistant to the President

Michelle Baffuto

Senior Graphic Designer

Julie Bower

Assistant Director, Design Services

Kristen Bowes

Web Development, Interactive Media

Lou Cortina

Editor

Brandon Desiderio

Web Development, Interactive Media

Patricia Fanning

Senior Media Relations Specialist

Jena Frick

Senior Media Relations Specialist

Eva Hanley

Office Manager

Emma Jekowsky

Social Media Specialist

Ananda La Vita

Graphic Designer

Laura Lee

Senior Media Relations Specialist

Alex Likowski

Executive Director, Media Relations

Kristi McGuire

Assistant Director,

Digital Media Marketing Manager

LAURA KOZAK, MA

Associate Vice President, Communications and Public Affairs

Micah Murphy

Office Assistant

Jonah Penne

Web Developer, Interactive Media

Mary T. Phelan

Senior Media Relations Specialist

Dana Rampolla

Marketing Specialist

Chris Zang

Director, Editorial Services

OFFICE OF THE PRESIDENT

UNIVERSITY INITIATIVES

CPA works closely with the President's Office, specifically the senior director of leadership communications, to share news and accomplishments of the University. Communications such as *The President's Message* and website are spearheaded through CPA.





OFFICE OF THE PRESIDENT, CONTINUED

QUARTERLYQ&A

with Dr. Perman

WEDNESDAY

March 7, 2018

12:30 to 1:30 p.m. | School of Pharmacy, Room 103

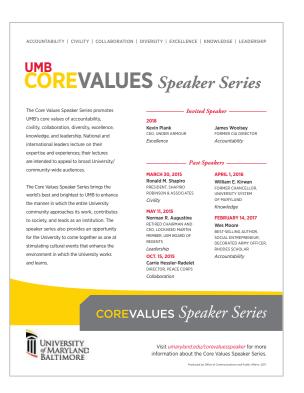
Please join me as I answer questions from students, staff, and faculty. Everyone is welcome to attend.



ACCOUNTABLE ITY I CIVILITY I COLLABORATION I DIVERSITY I EVOE I ENCE I PROWLEDGE I LEADERSHIP





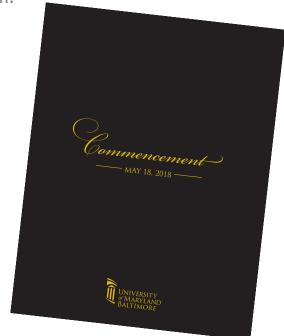


COMMENCEMENT

UNIVERSITY INITIATIVES

Each year the graduating class at UMB promises to continue a proud tradition of excellence that dates to UMB's beginnings in 1807. Commencement and the events of that week celebrate the successes of our students, our faculty, and our staff.







COMMENCEMENT, CONTINUED









FOUNDERS WEEK

UNIVERSITY INITIATIVES

Each year UMB celebrates the achievements and successes of our students, faculty, staff, alumni, and philanthropic supporters and pays tribute to UMB's 210-plus-year history with a series of Founders Week events.

Events include the Founders Gala, award winner lectures, and student and staff recognition lunches.





FOUNDERS WEEK, CONTINUED









DIVERSITY ADVISORY COUNCIL (DAC)

UNIVERSITY INITIATIVES

MEMBERS OF CPA SERVE ON THIS INITIATIVE

The DAC provides recommendations to the president, promoting the University's commitment to diversity, inclusion, and equity. CPA works with the DAC on the promotion of guest speakers as well as communicating DAC programs and events. CPA also developed specific branding to enhance DAC's communications.





COMMUNITY ENGAGEMENT

UNIVERSITY INITIATIVES

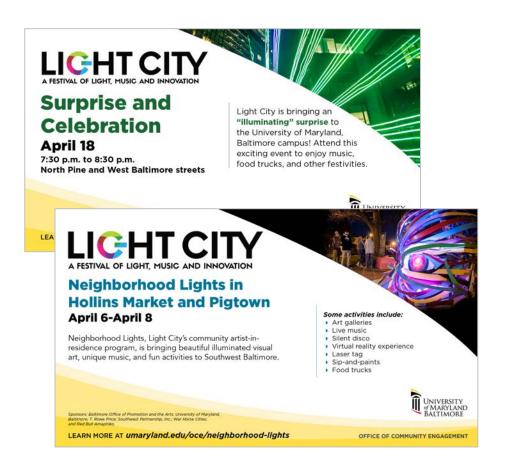
MEMBERS OF CPA SERVE ON THIS INITIATIVE

The University, through the Office of Community Engagement, partners with local schools to strive for improved outcomes for students and families. Each UMB school provides its own complement of invaluable outreach services in communities across the state and beyond.





COMMUNITY ENGAGEMENT, CONTINUED





COUNCIL FOR THE ARTS & CULTURE

UNIVERSITY INITIATIVES

MEMBERS OF CPA SERVE ON THIS INITIATIVE

UMB's Council for the Arts & Culture is a group of faculty, staff, students, and community members appointed by the president whose mission is to enhance the quality of life on campus and in the larger Baltimore community by promoting the use of the University's public spaces for the visual and performing arts, as well as providing opportunities for the UMB community to experience the arts at partner institutions and organizations.



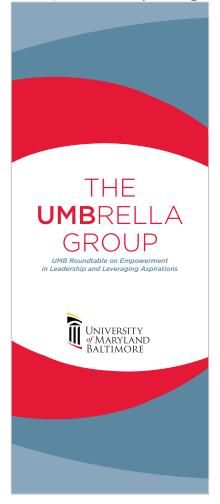


UMBRELLA

UNIVERSITY INITIATIVES

MEMBERS OF CPA SERVE ON THIS INITIATIVE

UMBrella (UMB's Roundtable on Empowerment in Leadership and Leveraging Aspirations) helps women achieve their potential, find their voices, and feel empowered by engaging with a community that supports the success of women, advancing women into leadership roles at UMB, and championing women at all levels of the organization.







STATE OF THE UNIVERSITY ADDRESS

UNIVERSITY INITIATIVES

Accomplishments of the past year and future hopes of UMB are laid out in the State of the University Address, which grew out of the transparency and accountability component of the University's 2011-2016 strategic plan. CPA provides support and communications.





STATE OF THE UNIVERSITY ADDRESS, CONTINUED







MPOWERING THE STATE

UNIVERSITY INITIATIVES

MEMBERS OF CPA SERVE ON THIS INITIATIVE

The University of Maryland Strategic Partnership: *MPowering the State* is a collaborative endeavor between UMB and the University of Maryland, College Park to share resources and increase the value and impact of the state's most powerful public research institutions. CPA provides editorial, marketing, web, and branding services.



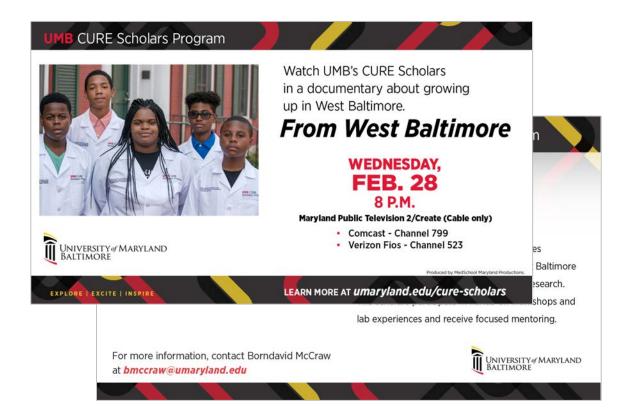


UMB CURE SCHOLARS PROGRAM

UNIVERSITY INITIATIVES

MEMBERS OF CPA SERVE ON THIS INITIATIVE

This is a STEM program beginning in middle school aimed at strengthening the pipeline that leads Baltimore's children into well-paying, rewarding careers in cancer-related health care and research. CPA is working with the CURE Scholars team on its branding, marketing, and other communications.



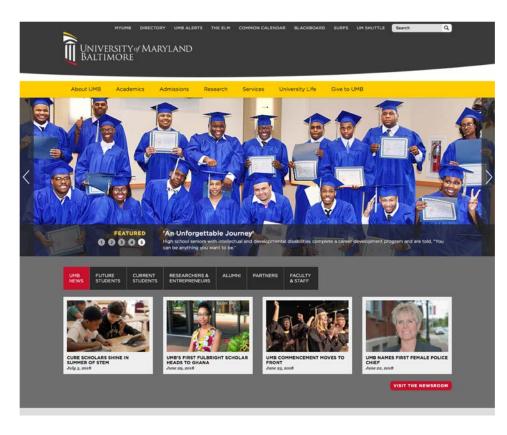


PROJECT SEARCH AND YOUTHWORKS

UNIVERSITY INITIATIVES

CPA tells the success stories of Baltimore high school seniors with intellectual and developmental disabilities (Project SEARCH) and the work readiness program that gives city youths the chance to pursue their interests (YouthWorks).



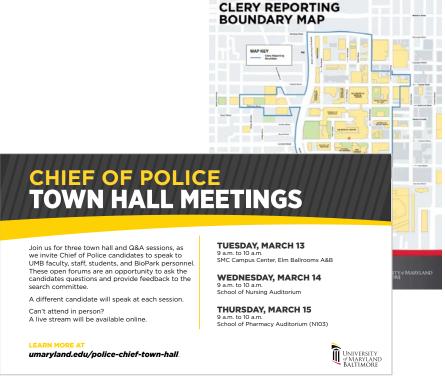


UMB POLICE FORCE

UNIVERSITY INITIATIVES

Baltimore is a dynamic and vibrant city with a patchwork of neighborhoods that are as varied as anywhere in the country. The safety of areas also can vary widely and change within a block or two. The CPA team works with the UMB Police Force on all of its communications to the UMB community including crisis communication planning, Don't Walk and Text marketing, website content and writing, brochure writing, signage, and Town Hall Q&As.





PARKING & TRANSPORTATION

UNIVERSITY INITIATIVES

MEMBERS OF CPA SERVE ON THIS INITIATIVE

CPA provides daily communications support to the Parking and Transportation Services (PTS) team. A dedicated CPA team member attends its daily 9 a.m. briefing meeting and coordinates its communications regarding garage closings, construction, and services.









HUMAN RESOURCE SERVICES

UNIVERSITY INITIATIVES

CPA's relationship with Human Resource Services (HRS) has been long-lasting. We provide dedicated marketing resources to communicate time-sensitive information to UMB's employees.







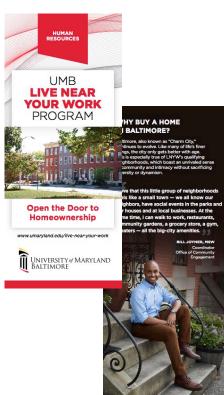
LIVE NEAR YOUR WORK

MEMBERS OF CPA SERVE ON THIS INITIATIVE

The improved Live Near Your Work (LNYW) Program. CPA spearheaded all marketing efforts for this project in coordination with the LNYW committee, including website creation, an awareness campaign, several event promotions, and general marketing collateral for Human Resources' Benefits Division.







BRAND STANDARDS







Branding, Advertising, Sponsorships, Digital Marketing, & Social Media



Cable Television Advertising



Orioles 2018 Season Package: May-Sept in-game O's ads, 20+ bonus sports insertions, & 50 ESPN network UMB branded sponsor ads.



mashington SPOTLIGHT

377



Champions of Excellence Billboard Campaign - 8 weeks, May & June 2018 - Creative rotating on 21 Baltimore DMA locations

Baltimore DMA

• Total Locations: 21

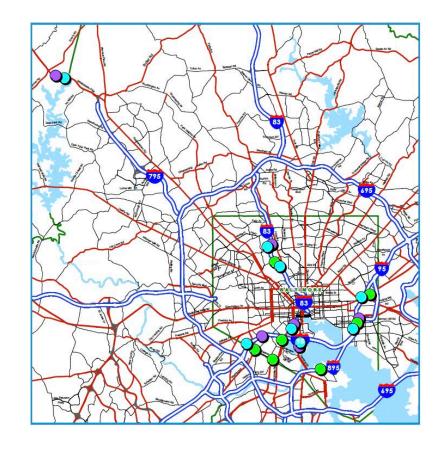
• Weekly Reach: 40.2%

• Weekly A18+ GRP: 171.1

• Daily spots per display: 2,829

Weekly spots per display: 19,807

• Grand Total Impressions: 725,100



Champions Digital **Billboards**















DANIELLE CITRON, JD

Protecting Privacy

in the Digital Age





















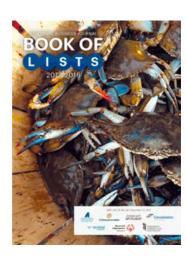






2018 BBJ Book of Lists







The University of Maryland, Baltimore (UMB) is Maryland's public health, law, and human services university. UMB is a leading U.S. institution for graduate and professional education and a prominent academic health center combining cutting-edge biomedical research and exceptional clinical care.

UMB improves the human condition through leadership in education, research, clinical care, and public service. It trains the professionals who work to secure the health, well-being, and just treatment of Maryland's citizens. It creates the knowledge that cures disease and strengthens communities locally and globally.

The University enrolls 6,700 students in six nationally ranked professional schools and an interdisciplinary graduate school, conferring most of the professional practice doctoral degrees awarded in Maryland each year.

UMB is a powerhouse economic engine for Maryland, delivering care and services that spur growth. With the University of Maryland Medical Center and affiliated physician practices, UMB stimulates \$6 billion in economic activity each year. The University alone generates 18,000 jobs and returns \$13 to Maryland for every dollar of state support.

As one of Baltimore's most powerful anchor institutions, UMB uses its influence, assets, and expertise to effect real and lasting change in the city — improving health, creating wealth, and advancing social justice.

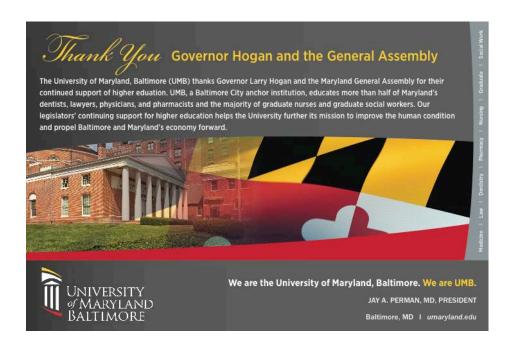
www.umaryland.edu



DENTISTRY | GRADUATE | LAW | MEDICINE NURSING | PHARMACY | SOCIAL WORK | BIOPARK

umarvland ed

Annapolis Capital Gazette



Southwest Magazine



Baltimore Times- UMB Supports the West Baltimore Community

UMB Cure Scholars Middle School Programs



UMB Cure Scholars Summer Programs



Community Engagement Center **Provides Job Training Services**



Community Engagement Center Offers Youth & Adult Job Programs



UM School of Dentistry Provides Oral Health Services



The Grid/BioPark **Provides Small Business Assistance**



CATALYST CAMPAIGN

Center Stage Program



Hippodrome Playbill



Style magazine



Catalyst Campaign Philanthropy "Thank You"

Annapolis Capital

Baltimore Sun

Baltimore Business Journal

Washington Business Journal

CATALYST | June 1982 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1882 | 1

Daily Record

Icon Award



Legislative Wrap-Up



Top 100 Women



Congratulatory Ads

Leadership Maryland



THE UNIVERSITY OF MARYLAND, BALTIMORE

congratulates

LEADERSHIP MARYLAND ON ITS 25TH ANNIVERSARY AND ITS DEDICATION TO BUILDING A BETTER MARYLAND.



Har Sinai 175th honoree

UNIVERSITY of MARYLAND, BALTIMORE

congratulates

Jay A. Perman, MD

Har Sinai Congregation's 175th anniversary honoree. We appreciate his leadership, courage,

compassion, and tireless work

on behalf of the Baltimore community.



umaryland.edu

Student National Medical Association (SNMA) Annual Senior Banquet Program Ad



THE UNIVERSITY OF MARYLAND, BALTIMORE



Dr. Devang Patel and Dr. Kristin Reavis

for their work with

Student National Medical Association (SNMA)

congratulates

The University of Maryland School of Medicine chapter of the SNMA on its annual senior banquet.



Sponsorship Ads

Baltimore Area Council of the Boy Scouts of America



Greater Baltimore Committee Annual Meeting Sponsor

Congratulations

The UNIVERSITY OF MARYLAND, BALTIMORE congratulates and supports the

GREATER BALTIMORE COMMITTEE

as they continue to connect Baltimore's corporate and civic leaders to improve the region's business climate.

Jun A. Perman, MD, President UNIVERSITY of MARYLAND BALTIMORE

Print



Web





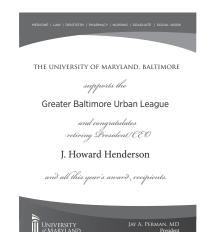
GBC Directory ad 2018 & GBBC Greater Baltimore Business Climate AD



Downtown Partnership



Greater Baltimore Urban League



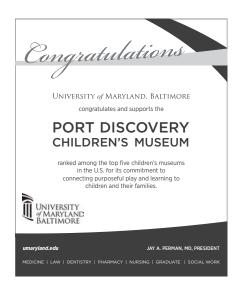
ADVERTISING

Sponsorship Ads continued

United Way/Journey Home



Port Discovery



Everyman Theatre Salon Series UMBrella Sponsorship



Ronald McDonald House

Hamburg Gala

UNIVERSITY of MARYLAND, BALTIMORE

proudly supports the

RONALD MCDONALD

HOUSE and its mission to create

find and support programs

that directly improve the health

and well-being of children and their families.

umaryland.edu

University of Maryland Baltimore

Light City



National Conference for College Women Student Leaders



Lexington Market Crab Derby



Social Media

UMB Social Media Followers (Total), as of June 30, 2018

Facebook: 7,933 followers

Twitter: 5,553 followers

Instagram: 555 followers

LinkedIn: 3,496 total followers



Social Media

UMB Social Media Followers Gained in FY18

Facebook: 980 followers gained in FY18

Twitter: 518 followers gained from Jan. 30-June 30,

2018

(tracking began January 2018)

Instagram: 310 followers gained Jan. 30-June 30,

2018

(tracking began January 2018)

LinkedIn: 3,496 total followers as of June 30, 2018

Social Media

Boosted FB Post: UMB Naturalization

Ceremony

10,134 people reached

6,620 reached through boosted promotion

227 reactions, comments, and shares

998 post clicks

25 shares







University of Maryland, Baltimore added 8 new photos. June 18 at 5:30 PM ⋅ 🚱

In honor of World Refugee Day on June 20, #UMBaltimore President Jay A. Perman, MD, welcomed nearly 50 refugees and asylees from 25 countries to a U.S. Citizenship and Immigration Services naturalization ceremony held at UMB's Westminster Hall and Burying Ground on Monday, June 18. Family and honored guests were on hand to witness the momentous occasion and join in celebrating these #newUScitizens.

The son of two immigrants from Ukraine who fled religious persecution in their home country, President Perman shared personal words of inspiration with those granted citizenship: "To all of the refugees and asylees here today, your bravery, your perseverance, your courage in the face of fear and persecution stand as a powerful testament to the will of the human spirit... you make this nation strong — strong not despite our diversity, but because of it."



Social Media

Boosted FB Post: CDC Director's Letter

7,455 people reached

4,973 reached through boosted promotion

125 reactions, comments, and shares

248 post clicks

13 shares







Social Media

Boosted FB Post: UMB Convocations

6,618 people reached

3,035 reached through boosted promotion

458 reactions, comments, and shares

1,524 post clicks

¹





University of Maryland, Baltimore added 13 new photos to the album: #2018UMB Convocations.

May 17 · 3

Ahead of the university-wide commencement, each of UMB's seven schools holds a convocation or hooding ceremony.

Thursday evening, the University of Maryland, Baltimore - Graduate School held its hooding ceremony for graduates and families in the Southern Management Corporation Campus Center. Earlier on May 17, the University of Maryland School of Medicine heard a speech urging altruism by Freeman A. Hrabowski, III, MA, PhD, president of the University of Maryland Baltimore Co...

Continue Reading





Social Media



Twitter Highlights: Selection of Top Tweets

Top Tweet earned 5,241 impressions

.@daniellecitron, JD, 14-year faculty member @UMDLaw, has dedicated her career to unpacking online privacy and its relation to free expression and civil rights. Learn more about her work and all of our 2018 #UMBChampions of Excellence at umaryland.edu/champions. #WeAreUMB pic.twitter.com/5K8P8jbT2d



Top media Tweet earned 2,744 impressions

Part scientist, part lawyer, and part poet:
Margaret M. McCarthy, PhD

@UMmedschool is not your average
researcher. Learn more about Dr. McCarthy
and all of our 2018 #UMBChampions of
Excellence at umaryland.edu/champions.

#WeAreUMB pic.twitter.com/bVBKDB55V3



Social Media

Twitter Highlights: Selection of Top Tweets

Top media Tweet earned 2,084 impressions

USM Chancellor @rcaret says Gov
@GovLarryHogan supports education and
"recognizes Maryland is one of the
strongest states in the nation in terms of the
knowledge economy," and offers support
for further measures to ease student debt.
pic.twitter.com/4iz0NMrjSI



Y

Top media Tweet earned 2,262 impressions

Perman to students: You can decide if you want to do the job, in the narrow sense, or you can decide you want to do the job right, and for that, you're going to need a team.

#IPEDay2018 pic.twitter.com/t2PiO68RZ5



179

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Social Media



Twitter Highlights: Selection of Top Tweets

Top Tweet earned 50.1K impressions

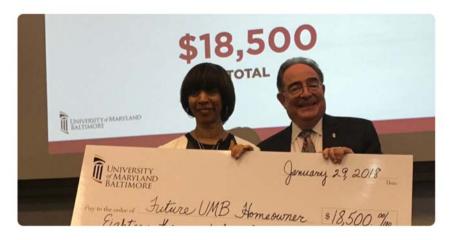
Poe @Ravens helping @UMBaltimore grads celebrate! #2018UMB pic.twitter.com/2zecQjgbMq



♠ 1 **₹** 16 **♥** 130

Top Tweet earned 4,049 impressions

Grant from @UMBaltimore of \$16,000 to be matched by city's \$2,500 = \$18,500, announce @MayorPugh50 & Dr Perman pic.twitter.com/mOcl26fO3t



₹₹ 11 **♥** 18

Social Media



Twitter Highlights: Selection of Top Twitter Mentions

Top mention earned 268 engagements



Michelle Marsh

@ABC7MichelleM · Feb 7

Join us at 5:30 and meet the @UMBaltimore student Anicca Harriot setting her sights on #Mars and #NASA @13adh13 #InspireABC7 pic.twitter.com/80oZLTnqGI



Top mention earned 955 engagements



T.J. Smith

@TJSmithMedia · May 5

Say Cheese! Or "Neighhhhh". Best photo bomb ever! Blair, one of the horses in the @BaltimorePolice Mounted Unit said, "Let me get in!". He's at the @UMBaltimore @UMBCommunity Spring Fest! pic.twitter.com/HSmgHfOXFb



Social Media



Twitter Highlights: Selection of Top Twitter Mentions

Top mention earned 112 engagements



Univ. of Maryland

@UofMaryland · Oct 6

#UMD & **@UMBaltimore** launch 5 new programs extending the impact of their strategic partnership, MPowering the State go.umd.edu/pkl pic.twitter.com/egO4nPLO6C



Top mention earned 146 engagements



Eric Costello

@CouncilmanETC · Sep 14

At the @baltcollegetown with Allison from @BaltimoreMD at @UMBaltimore.

Noticeably absent: @Dionne_JW Noticably

present: #MyBmore

pic.twitter.com/z7mDYtJPa8



63 **€**₹1 **♥**9

CAMPUS SIGNAGE

MEMBERS OF CPA SERVE ON THIS INITIATIVE

Signage, banners, and flags throughout the University proudly display the UMB brand.







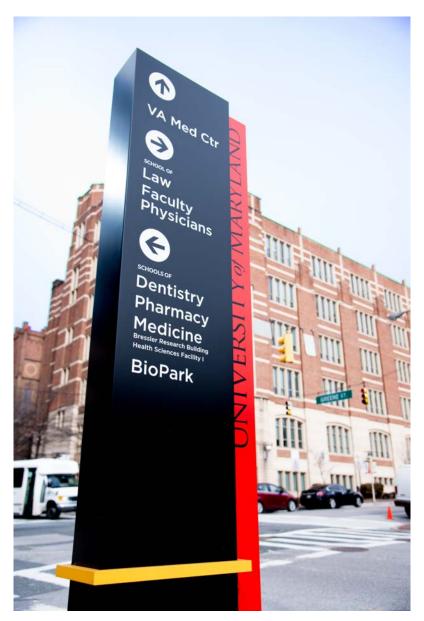


CAMPUS SIGNAGE

MEMBERS OF CPA SERVE ON THIS INITIATIVE

Approximately 23 wayfinding pylons were installed on campus.





STRATEGIC MARKETING

Achieve your goals with our comprehensive portfolio of marketing and communication services.

Your needs are unique. We focus on creating strategic, well-coordinated marketing plans and materials tailored to you.

With your input, we'll help you:

Identify your vision I Assess your needs & cut through the clutter Create a plan I Leverage your assets I Maximize your efforts

Our integrated marketing team has a wide range of expertise, including brand development, design, editorial, event services, marketing, media relations, web development, and writing for print and digital applications.

EMERGENCY PREPAREDNESS

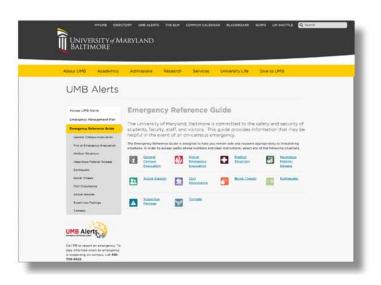
STRATEGIC MARKETING

MEMBERS OF CPA SERVE ON THIS INITIATIVE

Partnering with the UMB Emergency Management team, CPA continued to market a series of messages to help prepare the University community for potential emergency situations.







THE ELM WEEKLY

STRATEGIC MARKETING

The Elm Weekly is a Universitywide email that shares user-submitted news, events, and announcements from across UMB every week. This new format was developed to compile all information into one source for better delivery to the UMB community.

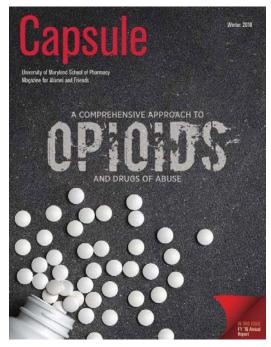




SCHOOL OF PHARMACY

STRATEGIC MARKETING

CPA has had a long-standing relationship with the School of Pharmacy (SOP) and works closely with its communications team on branding. One of the largest projects that CPA designs and edits is SOP's award-winning *Capsule* magazine.







SCHOOL OF NURSING

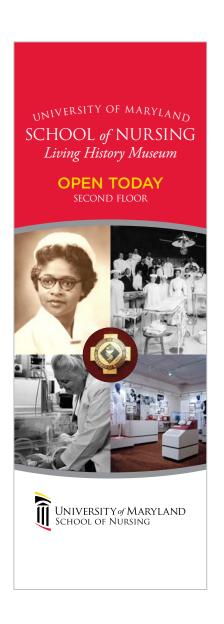
STRATEGIC MARKETING

CPA's collaboration with the School of Nursing (SON) includes projects for its nursing museum, strategic plan, speaker series, and alumni communications.





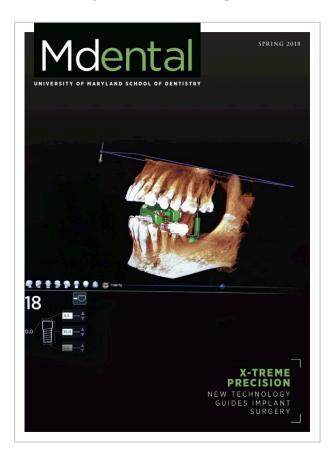


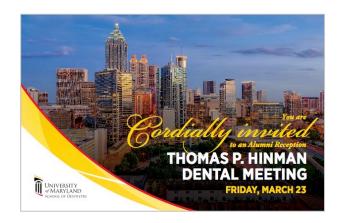


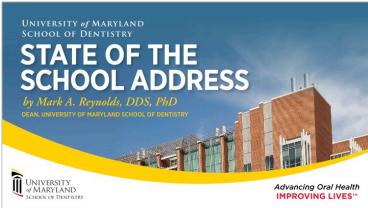
SCHOOL OF DENTISTRY

STRATEGIC MARKETING

CPA's collaboration with the School of Dentistry (SOD) includes *MDental* magazine in addition to many other marketing materials.







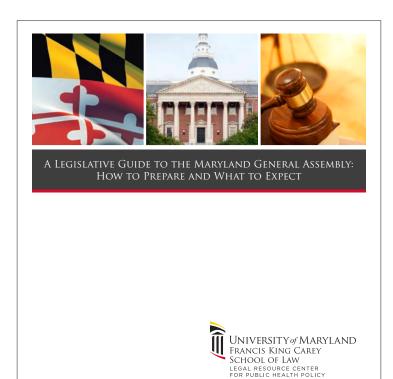


CAREY SCHOOL OF LAW

Alumni Weekend invitation



LRC Legislative Toolkit 2018



Digital display design



INSTITUTE FOR INNOVATION AND IMPLEMENTATION

TRAINING INSTITUTES CONFERENCE DESIGNED MATERIALS



INSTITUTE FOR INNOVATION AND IMPLEMENTATION



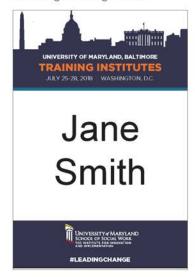
Powerpoint presentation template



INSTITUTE FOR INNOVATION AND IMPLEMENTATION



Nametag for badge holder



iPad graphic



Conference directory icon



INSTITUTE FOR INNOVATION AND IMPLEMENTATION

CONFERENCE ENVIRONMENTAL GRAPHICS

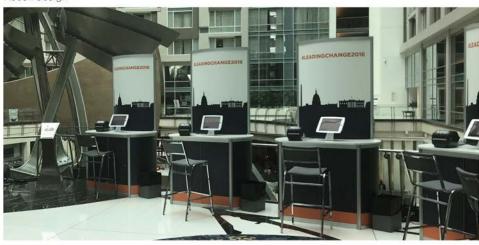




Floor Cling



Keosk design



INSTITUTE FOR INNOVATION AND IMPLEMENTATION

CONFERENCE ENVIRONMENTAL GRAPHICS

Conference signage



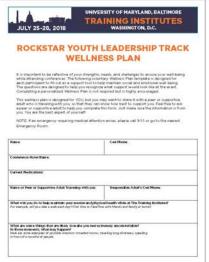
Registration area



INSTITUTE FOR INNOVATION AND IMPLEMENTATION

Conference sheets created for attendees











INSTITUTE FOR INNOVATION AND IMPLEMENTATION

- · Logo created
- · Design scheme created
- · Tradeshow graphics including pull-up banner, tradeshow banner, and table drape
- · Brochure with pocket and custom inserts



INSTITUTE FOR INNOVATION AND IMPLEMENTATION





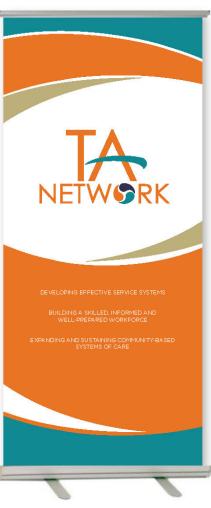


INSTITUTE FOR INNOVATION AND IMPLEMENTATION

TA NETWORK

- Logo created
- · Design scheme created
- · Tradeshow graphic including pull-up banner, tabletop banner, and table drape





INSTITUTE FOR INNOVATION AND IMPLEMENTATION

TA NETWORK

- · Design template created for fact sheets, multiple page documents, reports, etc.
- · Multiple documents created under the template for SSW to distribute throughout the TA Network community





INSTITUTE FOR INNOVATION AND IMPLEMENTATION

QIC LGBTQ2S

- Logo created
- · Design scheme created
- · Info. card designed





INSTITUTE FOR INNOVATION AND IMPLEMENTATION

YOUTH REACH MD INFO. CARD





SOCIAL WORK

INSTITUTE FOR INNOVATION AND IMPLEMENTATION

PIEC INFO. CARD





The Parent, Infant, and Early Childhood (PIEC) team within the Institute for Innovation & Implementation at the University of Maryland School of Social Work partners with a range of providers as well as state and local agencies to support the design, implementation,

supporting parents and young children. PIEC is comprised of experts in the field of maternal and child health policy, program development, research and evaluation.

The PIEC team is available to provide consultation, training, technical assistance, and/or research and evaluation support related to program development and management, workforce support and systems design. All projects include robust data collection and evaluation activities.

FOR MORE INFORMATION

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http://theinstitute.umaryland.edu/our-work/maryland-center/piec/

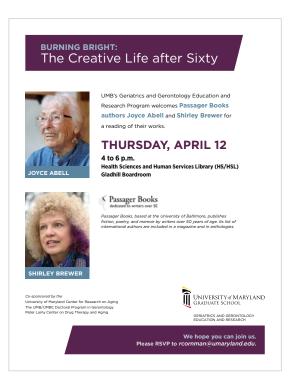
TRAINING, TECHNICAL ASSISTANCE, CONSULTATION, AND EVALUATION EXPERTISE AND CAPACITY:

- (ECMH), parenting, EBPs (parenting and family models for O-5)
- ► Early Childhood Service Intensity Index (ECSII) to assist in making appropriate care plans for infants and young children.
- ► Facilitating Attuned iNteraction (FAN, Fussy Baby) training and implementation evaluation
- ► Trauma informed care, reflective workforce support, trauma informed systems development
- ► Screening and assessment for child development, ECMH, dyadio attunement, and caregiver
- ▶ SEFEL Pyramid Model Implementation, Training, and Practice-Based Coaching

GRADUATE SCHOOL

STRATEGIC MARKETING







STAFF SENATE

STRATEGIC MARKETING



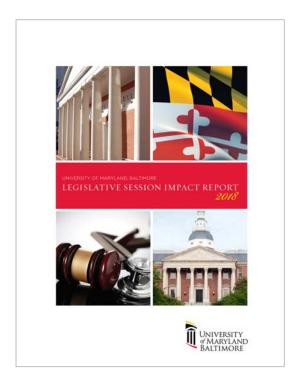




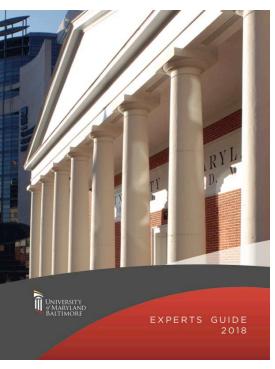


GOVERNMENT AFFAIRS

STRATEGIC MARKETING



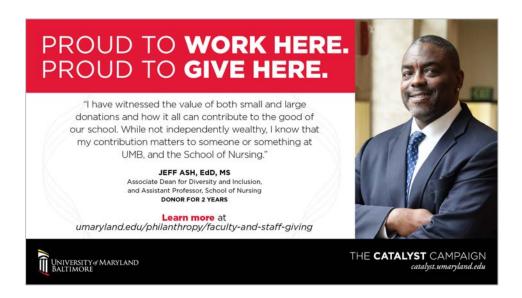


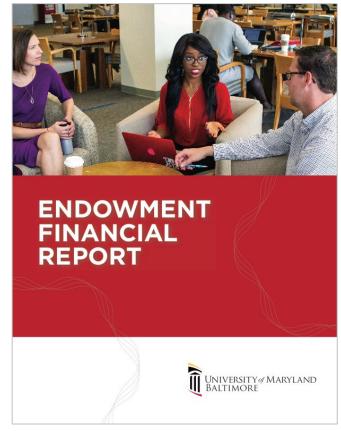




PHILANTHROPY

STRATEGIC MARKETING









SNAP! PHOTO CONTEST

STRATEGIC MARKETING

More than 240 photos were submitted to the contest, which was open to faculty, staff, and students. Winners' photos were on display at the Fireplace Lounge in the University's SMC Campus Center.





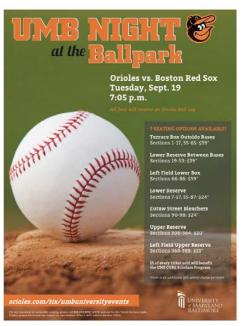


COMMEMORATIVE EVENTS

In January or February, the University celebrates the work of Dr. Martin Luther King Jr. with an annual event that includes noteworthy speakers and MLK Diversity Recognition Awards for faculty, students, and staff.

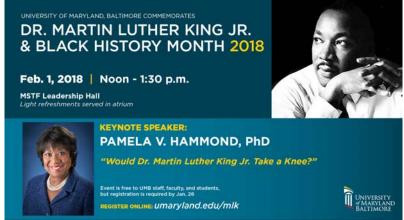
Each March, the University celebrates Women's History Month with an event that celebrates contributions made by women.

CPA also plans and promotes UMB Night/Day at Camden Yards for an Orioles game.









MEDIA RELATIONS

The media relations team successfully brought the expertise and accomplishments of University leaders into the public spotlight through efforts such as:

- **Leading the Fight Against Opioid Abuse** | The media relations team promoted and attracted media attention to several efforts to curb opioid abuse, including a multi-disciplinary town hall meeting in Anne Arundel County and a partnership with DrFirst to spearhead use of software to track the prescription of opioid medication.
- **Partnering For West Baltimore** | The Media Relations team worked in tandem with colleagues at UMMC to promote The Partnership with West Baltimore, a collaboration between the hospital and UMB to better understand the needs of the West Baltimore community and work to better serve the lives of residents.
- Widening Dental Access in Rural Md. | Rural Maryland residents have gained greater access to oral health care through an innovative collaboration between West Cecil Health Center, Inc., and UMB. Dr. Perman and School of Dentistry Dean Mark Reynolds joined local and state officials at a launch event for the new Cecil County facility.
- Collaborating at Cole Field House | Drs. Alan Faden and Andrew Pollak from the UM School of Medicine join colleagues at UMCP to unveil the new UM Center for Sports Medicine, Health and Human Performance at Cole Field House, and explain goals for researching traumatic brain injury and advancing orthopedic science.
- **Expanding Innovation and Entrepreneurship** | University, state, and technology leaders gathered at the newly renovated Lion Brothers Building in the UM BioPark to launch UM Ventures 2.0, the next step in a joint technology commercialization initiative.

MEDIA RELATIONS, CONTINUED

- Offering Pathways to Success for West Baltimore Youth | UMB's participation in the city's Youthworks career mentoring program continues to serve as a model for Baltimore businesses, providing work experience and mentoring for West Baltimore youth, and leading to careers with the University. The Media Team also continued support of the CURE Scholars Program, following the progress and achievements of students.
- **Reaching Milestones in Fundraising** | The Office of Philanthropy's Catalyst fundraising campaign hits \$400 million mark in bid to raise \$750 million to serve research, clinical, educational, and community engagement purposes.
- Working to Make Higher Education Affordable | UMB launches affordability study in an effort to ensure accessibility for students from all geographic and socioeconomic backgrounds, serving the overall goal of ensuring Maryland has an adequate supply of health care and social service professionals.
- Providing Thought Leadership on Big Data and Privacy Issues | In writings, speeches, and congressional testimony, Carey Law professors provide an understanding of how personal data is collected, used, and misused, including the use of algorithmic classification, social media data collection, and so-called "fake news."
- Saving Lives by Learning to Stop the Bleed | A travelling team led by staff of the R Adams Cowley Shock Trauma Center teaches community groups, and UMB leadership, how to save lives after a serious injury in a model akin to CPR training.
- Challenging Conventional Thinking | The Media Team promoted and covered numerous instances of students, faculty, and staff challenging popular notions and championing new solutions, such as School of Pharmacy research that shows higher rates of psychiatric diagnosis and medication among the poor and young, Carey Law writings on the impact of aggressive deregulation, and a new approach by School of Social Work faculty and students to provide services in city libraries.

SELECTED MEDIA COVERAGE

MEDIA RELATIONS

Selected examples of coverage that exemplified the President's leadership and the positive impact of UMB included:



UMB Expanding Home-Buying Incentive Program

The Baltimore Sun Jan. 9, 2018

The University's Live Near Your Work program, featuring financial incentives to employees purchasing homes in nearby West Baltimore neighborhoods, was featured in numerous news reports.



CURE Program Bridges
Pathway to Science,
Medicine for Baltimore
Students

WJZ-TV Feb. 7, 2018

WJZ-TV News Anchor Denise Koch launched a continuing series of reports examining the progress of two West Baltimore students enrolled in the UMB CURE Scholars Program.



Project Homeless Connect Links Needy With Medical, Legal Service

WBAL-TV Oct. 13, 2017

WBAL-TV News Anchor Lisa Robinson reported on UM School of Dentistry students and faculty who volunteered to provide services to some 1,000 homeless residents during a two-day Mission of Mercy.

MEDIA RELATIONS, CONTINUED

UMB President Perman urges Baltimore business leaders to 'amplify positive messages'

The Baltimore Business Journal | Apr. 5, 2018

Dr. Perman speaks in his role of chair of the Downtown Partnership of Baltimore on the importance of positivity to rebuilding the city's image.

The Ungers: Righting a miscarriage of justice CBS News | Nov. 12, 2017

UM Carey Law plays an important role in the release of some 250 convicted felons, wrongly given life sentences.

Becoming a Dentist

ADA Journal | **Nov. 6, 2017**

UMB's Media Team arranges for the ADA Journal to follow a group of dental students through their years at the UM School of Dentistry.

Officials Warn Synthetic Marijuana Making People Bleed, Laced with Rat Poison WBAL-AM | Apr. 5, 2018

Experts with the Maryland Poison Center discuss the science and epidemiology of an increasingly threatening drug issue.

New PAL hoping to change lives in Baltimore WMAR-TV | Mar. 23, 2018

The UMB Community Engagement Center brings together Baltimore's only Police Athletics and Activities League to provide positive engagement and mentoring for West Baltimore youth.

Universities move forward as drivers of Md. startup economy

The Daily Record | Dec. 20, 2017

UM Ventures is recognized for success in developing startup technology companies.

CRISIS COMMUNICATIONS / UMB ALERTS

The Media Relations team supported Public Safety and Operations by drafting and distributing emergency messages, participating in training exercises, and improving the communications infrastructure.

Messaging

The Media Relations team provided critical message creation and distribution support during:

- Inclement weather (24)
- In response to criminal activity (23)
- To report severe traffic issues (17)
- In support of critical situations (10)
 - Building closure due to gas leak
 - Fire in a parking garage
 - A danger of falling debris

Training Exercises

The Media Relations team participated in emergency management exercises involving:

- Hypothetical responses to terrorism using radioactive material at the Inner Harbor
- Critical situation messaging by the Office of Communications and Public Affairs
- Crisis management at the University of Maryland Medical Center

Infrastructure Improvements

The Media Relations Team also improved crisis communications capabilities by drafting and implementing:

- E2campus groups that allow targeted messaging to occupants of buildings and parking garages
- Updating and reorganizing the EMT and EOC contact groups
- Significant revisions to the UMB Inclement Weather messaging plan vised

EVENT COVERAGE

MEDIA RELATIONS

The Media Relations team provided support for numerous UMB events and initiatives, including:

The State of the University

The Media Relations team provided teleprompter and audiovisual support for the State of the University, including production and distribution of the video program.

Community Engagement Efforts

The Media Relations team publicized and covered the activities of the Office of Community Engagement, and other efforts to further the impact and recognition of UMB as an anchor institution, including:

- The UMB CURE Scholars Program WJZ-TV coverage, the first cohort's graduation from middle school, success in the Maryland Science Olympiad, and the presentation of white coats to the new cohort.
- Programs at the UMB Community Engagement Center the annual Community Spring Festival, serving as a venue for early voting, opening a new computer center, introducing local caterers to campus event planners at the Local Food Connection, and a Stop the Bleed training session for local residents.
- Expansion of the UMB YouthWorks program, welcoming more than 50 teenagers to gather valuable skills and relationships while learning what UMB has to offer.

The President's Symposium and White Paper Project

The 2017-2018 series on Global Literacy was publicized featuring Dawn Whitehead, Michelle Morse, and the fellows' findings. Events were video recorded, included in web stories, and shared on social media.

President's Panel on Politics and Policy

In October 2017, business visionary Derreck Kayongo discussed his Global Soap Project. And in May 2018, former Maryland governors Robert L. Ehrlich and Parris N. Glendening discussed the current state of political discourse and Maryland's relationship with the federal government.

MEDIA RELATIONS, CONTINUED

University Conferences

The Media Team publicized, and produced articles, social media and video recordings of:

- A discussion of efforts to combat opioid addiction in Anne Arundel County
- The School of Nursing's Nursing Leadership Institute fireside chat
- The Norman P. Ramsey lecture, delivered by Sarah Bloom Raiskin
- Rising Baltimore, examining anchor institutions' roles in combatting social ills
- The opening of an interprofessional transitional care clinic in Prince George's County
- UMB Alumni Assn. events, including speakers NYT Columnist Frank Bruni, and "The Wire" producer and writer David Simon
- A The MLK/Black History Month celebration
- The 3-minute Thesis competition
- UMBrella speaker series events, including SAFE Center director Susan Esserman and author/sculptor and MacArthur Award winner Joyce Scott

Diversity Advisory Council Speaker Series

Russell McClain, associate dean for diversity and inclusion at Carey Law examined implicit bias in popular culture. The Media Team produced a web story, video recording, and social media.

University of Maryland Strategic Partnership: *MPowering the State*

The Media Team covered, and achieved earned media for several projects, including:

- Dedication of Cole Field House's Center for Sports Medicine, Health & Human Performance
- The creation of collaborative innovation space at The Grid in the UM BioPark
- Development of technology reducing the likelihood of traumatic brain injury
- A joint SAFE Center Prince George's Police grant to assist victims of human trafficking
- The annual conference of the Agriculture Law Education Initiative
- The award of Seed Grants to collaborative research teams

WEB COMMUNICATIONS

CPA builds and engages community through a variety of UMB web communications services.

Our services include:

Web Design and Development / User Experience Design Web Content Strategy / Web Content Management / Website Maintenance

In addition, our web communications group manages umaryland.edu, The Elm, The Elm Weekly, and the University's Mobile App. Use these community-building tools to discover all the news, events, and resources UMB has to offer.

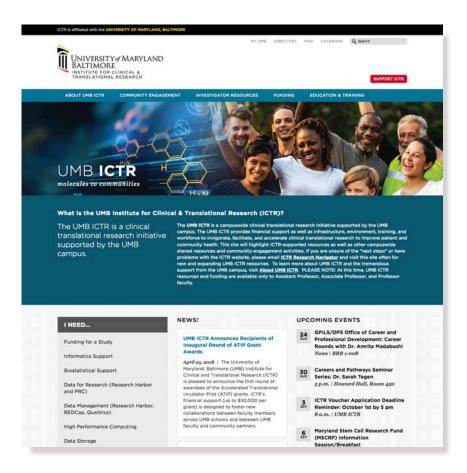
ICTR WEBSITE

WEB COMMUNICATIONS

Our team developed the Institute for Clinical and Translational Research's website, including building a customized theme.

We also trained ICTR staff to publish their own content and provided them with guidance on content best practices.

As extra features became necessary, we revised and expanded the initial design.



2017 Holiday Card

WEB COMMUNICATIONS

Our team generated motion graphics, including animated typography, color correction and animation effects, and spliced in edited video and music.



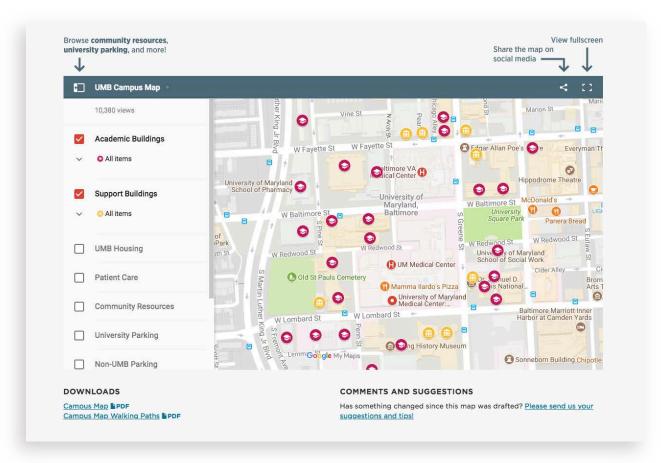




Revised Campus Map

WEB COMMUNICATIONS

The CPA web team recreated UMB's campus map in Google My Maps, a format which is more featurerich and easier to maintain. Moving forward, dynamic content can be added to the calendar, such as images, links, and more detailed descriptions of each location. Part of this process included checking existing content for accuracy and revising it where necessary.

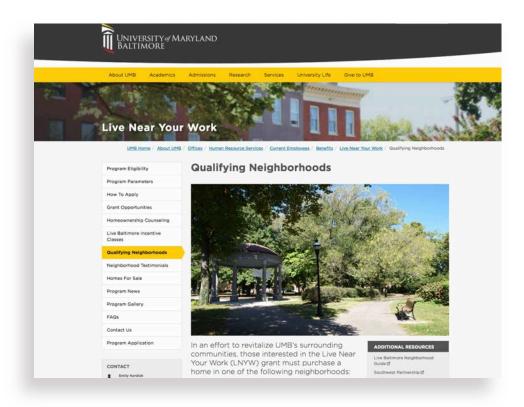


Live Near Your Work Program

WEB COMMUNICATIONS

The CPA web team assisted with website design, setup, and content entry for the Live Near Your Work program, including a custom Google map of the applicable neighborhoods.

We also reached out to a number of real estate and MLS companies to try to enable an automated feed of property listings.



UMBPACE

WEB COMMUNICATIONS

The web team built and produced a section for UMB Professional Administratives Committed to Excellence (UMBPACE), a campus-wide group for administrative staff support and development, that includes a submission form for comments, members' contact information, and helpful links.

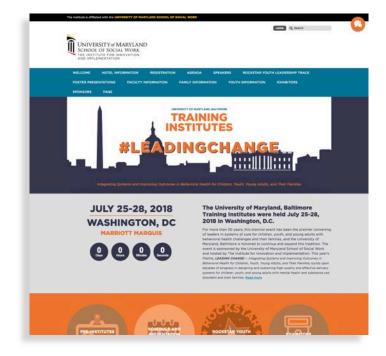


SSW Institute

WEB COMMUNICATIONS

Our team developed a number of original templates, including branded headers and footers, custom homepage layouts for two different sites, and a selection of custom menus. Since its launch, CPA regularly assists with content entry and troubleshooting, and we collaborate with CITS to integrate our templates with their ColdFusion system.





SOD Homepage

WEB COMMUNICATIONS

We revised the School of Dentistry's homepage layout based on requested specifications, and installed a custom Instagram feed.



Office of Philanthropy Rebrand

WEB COMMUNICATIONS

Transitioning the Office of Alumni and Development to the Office of Philanthropy involved revising previous web content and producing new content, as well as an updated information architecture.

The office's section is now integrated with the Catalyst Campaign website and the *UMB Spotlight: Focus* on *Philanthropy* online publication.

A new form was launched as part of this initiative for alumni to update their contact information.



Catalyst Campaign Launch

WEB COMMUNICATIONS

Our office coordinated with an outside vendor to provide feedback and guidance during the design and development process. When the time came for the new website to migrate to our servers, we worked alongside the vendor on installation and troubleshooting.

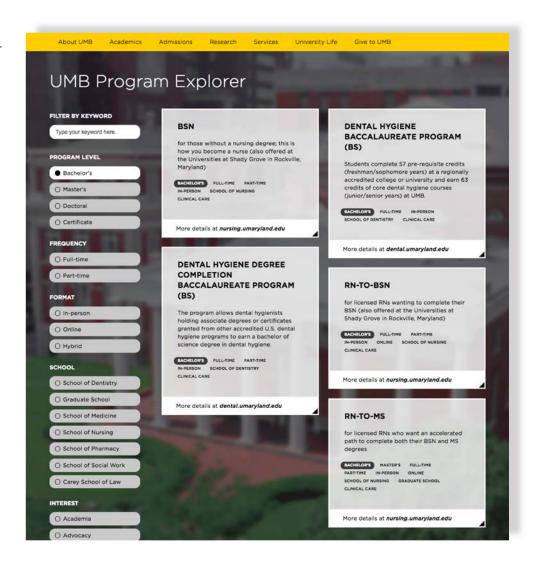


UMB Program Explorer

WEB COMMUNICATIONS

Our office developed custom templates after a need was identified for a central index of all academic programs at UMB. This involved a great deal of coordination with each school's web leadership, as content needed to be aggregated from directories that they maintain.

The project went through several design revisions until we reached a final product that satisfied all parties and was visually engaging while also including a dynamic, faceted search functionality, and an easy-to-use content entry process.



CPA Web Section Redesign

WEB COMMUNICATIONS

New sections were drafted and published on *Digital Media* and *Writing and Editing* after a need was identified to communicate these two specialty areas of CPA's work.



Elm Redesign Prototyping

WEB COMMUNICATIONS

The CPA web team produced an interactive mockup of a redesigned Elm to present to other schools.



Founders Week

WEB COMMUNICATIONS

The annual Founders Week received a more prominent web presence and is now accessible under the University Presidential Events section.



Commencement 2018

WEB COMMUNICATIONS

Two photo galleries from May 2018's commencement were created: one on Flickr and one on UMB's website. Information on relevant pages was also updated, including Commencement Stories, Archived Events, Photo Galleries, Speakers and Honorees, and the landing page.

