Palo Alto GlobalProtect Installation Instructions for Windows

1. Connect to https://umbvpn.umaryland.edu

0	New	Tab	×	+	
\leftarrow	\rightarrow	С	S https://umbvpn.	umaryland.edu	

2. You get redirected to WebAuth and are prompted to log in. Log in with your UMID and Password.

UNIVERSITY of N Baltimore	Maryland
	dh an ta
UMID: Password:	thontz
russiloru.	Login
Forgot Password? First This is shibprd4.	st Time User, Setup Your Password OneCard Guest Deposit

3. A successful login takes you to the DUO Multi-factor Authentication (MFA) Prompt. Choose a method to complete DUO MFA

/ Maryland	
Choose an authentication method	
	Send Me a Push
🛞 Call Me	Call Me
Passcode	Enter a Passcode
Remember me for 7 days	
	Duo Push RECOMMENDED Call Me Passcode

4. This takes you to the GlobalProtect Client download page. Download the appropriate GlobalProtect agent for your Operating System. *Most users will choose the Windows 64 bit GlobalProtect agent*.



GlobalProtect Portal

Download Windows 32 bit GlobalProtect agent

Download Windows 64 bit GlobalProtect agent

Download Mac 32/64 bit GlobalProtect agent

Windows 32 bit OS needs to download and install Windows 32 bit GlobalProtect agent. Windows 64 bit OS needs to download and install Windows 64 bit GlobalProtect agent.

Mac OS needs to download and install Mac 32/64 bit GlobalProtect agent.

- Open

 Always open files of this type

 Show in folder

 Cancel

 ✓
- 5. After the file downloads, Click on the arrow next to the downloaded file and click on Open.

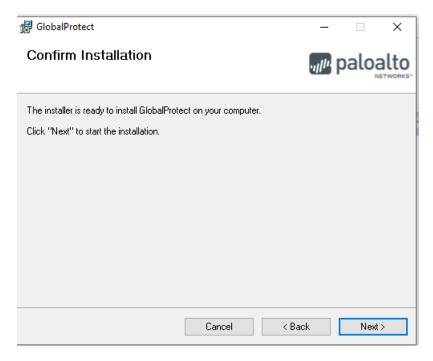
6. The installer begins. Click Next when prompted.

體 GlobalProtect	_		×
Welcome to the GlobalProtect Setup Wizard	.,, <i> </i> /.	palo	alto
The installer will guide you through the steps required to install GlobalProte computer.	ct v5.2.8	on your	
WARNING: This computer program is protected by copyright law and inter Unauthorized duplication or distribution of this program, or any portion of it, or criminal penalties, and will be prosecuted to the maximum extent possibl	may resu	ult in sever	e civil
Cancel < Bac	k	Next	>

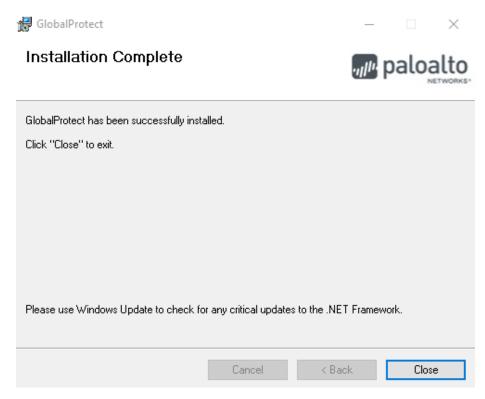
7. Leave the installation folder at the default and click Next

🕼 GlobalProtect	_		×
Select Installation Folder	., <i> </i> '	palo	NETWORKS.
The installer will install GlobalProtect to the following folder.			
To install in this folder, click "Next". To install to a different folder, enter it	below	or click ''Br	owse".
Eolder: C:\Program Files\Palo Alto Networks\GlobalProtect\	_	Browse	
C. YEIOgrafii Files YEAO AIto Networks (GlobalFiotect)			
		Disk Co	st
Cancel < Ba	ick	Ne	ext >

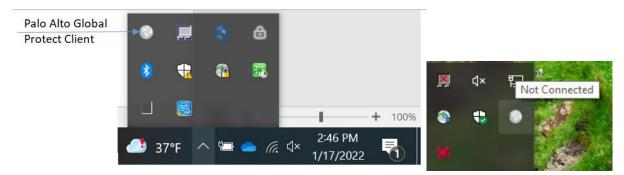
8. Click Next to Confirm the Installation.



9. Click Close when the installation completes.



10. Click on the Global Protect icon in your lower right system tray. You can also open Global Protect from Program Files



11. Enter umbvpn.umaryland.edu as the portal address and click Connect

GlobalProtect	
Welcome to GlobalProtect Please enter your portal address	
umbvpn.umaryland.edu	
Connect	

12. Log in with your UMID and Password.

GiodalProtect Login	တ္ MARYLAND	– – X
UMID: Password:	thontz	What is the UMID? The UMID is a common ID that enables you to access many campus applications with the same username and password.
Forgot Password? OneCard Guest Dep	Login First Time User, Setup Your Password	Learn more about the UMID. Multi-Factor Authentication Your UMID and password require Multi-Factor
This is shibprd4.		Authentication (MFA) while both on campus and off campus.

13. If you are prompted, choose a method to complete DUO MFA

	Choose an authentication method	
		Send Me a Push
U	🛞 Call Me	Call Me
<u>What is this?</u> 다 Add a new device	Passcode	Enter a Passcode
My Settings & Devices Need help?	Remember me for 7 days	
Secured by Duo		

14. You should now be connected to the Palo VPN