

# UMB 2022 – 2026 Strategic Plan

## Implementation Guidance

## **The Annual Implementation Plan**

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May 20/23, 2022



## **Session Objectives**

- Strategic Planning Implementation: Review of components completed to date;
- Provide and review guidance for completing the Annual Implementation Plan (AIP) and Risk Assessment review;
- Review the UMB Strategic Plan Implementation Timeline



### **UMB Strategic Plan**





### **UMB Strategic Plan Components**

**THEME** – A major area of focus for the University influenced by our mission, vision, and core values.

--Developed at the University Level--

**STRATEGIC OBJECTIVE –** A long-term organizational goal that puts a theme into context and brings it into sharper focus

--Developed at the University Level--

**STRATEGIC OUTCOMES** - The results the University expects to realize if it is successful in pursuing the strategic objectives.

--Developed at the University Level--

**GOALS (SMART)** – Strategies, approaches, milestones, or actions developed in plans by schools and administrative units to achieve the objective and outcomes

--Developed at the School/Unit Levels--



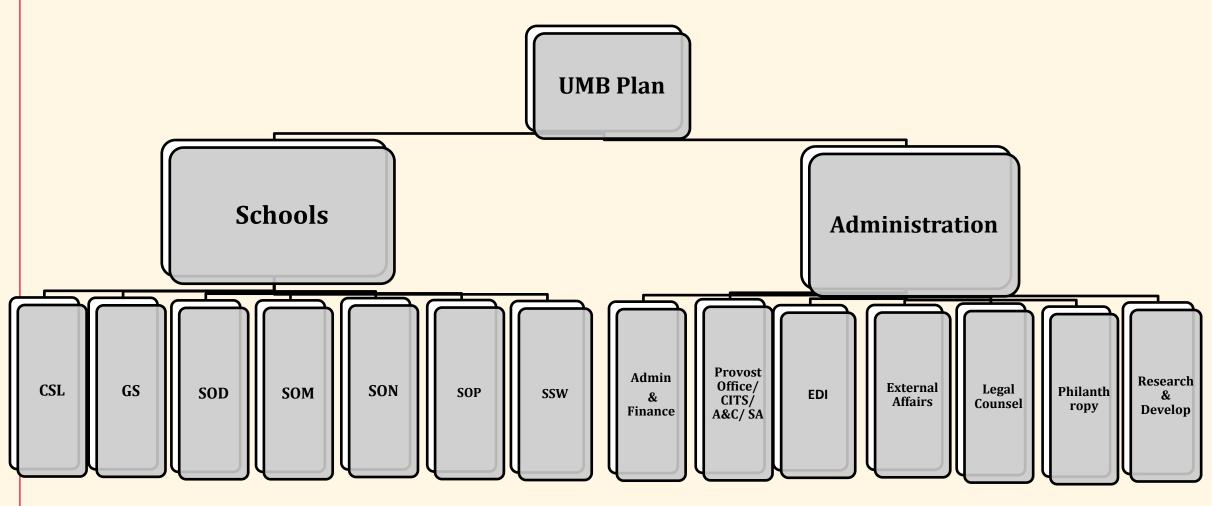
## UMB Strategic Plan Components

#### Themes

- 1. Accountability and Integration of Core Values
- 2. Student Growth and Success
- 3. University Culture, Engagement, and Belonging
- 4. Innovation and Reimagination
- 5. Community Partnership and Collaboration
- 6. Global Engagement and Education



### **UMB Strategic Plan Primary Units**





## SMART Goals

S	M	A	R	T
Specific	Measurable	Attainable	Realistic	Time-bound
What do we really want to accomplish or do?	How will we know when we've achieved it?	Do we have the power to accomplish it?	Is it logical to assume we can achieve it?	When exactly do we want to accomplish it?



## Strategic SMART Goal Example

#### Theme 2: Student Growth and Success

#### **Objective**:

UMB will design and implement collaborative, inclusive, respectful, and accessible academic learning environments that equitably support and develop students to become exemplary professionals and purposeful contributors to society.

#### Outcome 2.4:

UMB engages students and fosters their passions and skills to prepare them for meaningful self-reflection and ethical careers in alignment with the University's core values.



## Strategic SMART Goal Example

#### Proposed Unit Goal (e.g., Provost Office- HS/HSL):

- Create a knowledge culture supportive of social entrepreneurship and innovation by developing responsive and anticipative services and programming designed to support collaborative engagement and research activity among faculty and students.
- Metrics\*: #programs created, # and types of resources in collections, #participants, # new collaborations, student satisfaction survey results.

\*Remember to establish concrete criteria for measuring progress toward achieving the unit SMART goal.



## Implementation Completion Phases in the SPIMS

- Unit access rights to the SPIMS established;
- Unit enters aligned plans by Theme and Outcome into the SPIMS;
  - Unit Approver reviews goals and submits to IESPA for review
  - Each goal description in Primary Plan evaluated for SMART format (Note: M = recorded in separate field; T = Five [5] years)
- Unit determines risk assessment for each Strategic Goal in Plan for current FY22;
- Units enter FY23 AIP(s) for each Strategic Goal in System
- Units review and update, if necessary, risk assessment level for FY23



## **Annual Implementation Plan Facts**

- Required at the start of each fiscal year
  - Provide at least one activity to advance the goal to be completed by fiscal year-end,
    - Identify activities to occur in FY23 [July 1, 2022 through June 30, 2023]
  - There are no limits to the number of initiatives or activities associated with a strategic goal that can be pursued during the year;
    - Tasks should be clearly-written (consider SMART format),
    - No IESPA technical review planned for AIPs; However, senior leaders will have the ability to view the AIPs;
    - Approver to acknowledge *Review* of planned activities on behalf of Unit when AIP created by the Contributor.



### The Strategic Planning Implementation Management System (SPIMS)

#### Creating the AIPs

#### UNIVERSITY of MARYLAND

# How to Create a Strategic Goal AIP?

SPIMS Access Request Add Goal Pending Goals Goals Reports Search Admin Menu -

#### Goals

Click on Goal Title to view details and update progress. Use the search to find others. System admins can modify approved goals by clicking on the status.

Show 10 🗢 entries

Number **Goal Title** School/Area Department Reviewed? ↑ Theme Status Approved Y 23 Actively recruit and retain diverse University Culture. School of Law All Units students Engagement and Belonging 35 Advance HSHSL EDI efforts through University Culture. Office of the Provost HS/HSL Approved Y collaboration Engagement and Belonging 43 Advance research data management Innovation and Reimagination Office of the Provost HS/HSL Approved Y sharing, and res University Culture. Approved Y 57 Affinity Group Development Equity, Diversity and Inclusion All Units Engagement and Belonging 30 Align and integrate UMB Core Values Accountability and Integration Office of the Provost HS/HSL Approved Y into HR proces of Core Values 59 Anti-racism and Anti-Oppression University Culture, Equity, Diversity and Inclusion All Units Approved Y Employee Initiativ Engagement and Belonging 54 Anti-racism and Anti-oppression Student Growth and Success Equity, Diversity and Inclusion All Units Approved Y Initiatives 28 Assess the legal needs of West Community Partnership and School of Law All Units Approved Y Baltimore neighbors Collaboration 17 **Bi-directional Learning Collaborative** Community Partnership and School of Social Work All Units Approved Y Collaboration 39 Collaborate and create compliance Student Growth and Success Office of the Provost Accountability & Approved Y resolution proce Compliance

Search:



## How to Create a Strategic Goal AIP?

#### Goals

Click on Goal Title to view details and update progress. Use the search to find others. System admins can modify approved goals by clicking on the status.

 Show 100 ♦ entries
 Search:

 Number \lambda
 Goal Title
 \lambda
 Theme
 \lambda
 School/Area
 \lambda
 Department
 Status \lambda
 Reviewed?\lambda

 15
 Identify and Implement Institutional Learning Outc
 Student Growth and Success
 Office of the Provost
 All Units
 Approved
 Y



## How to Create a Goal's AIP?

#### Goal Details & Progress Update

Goal Information:

Theme 2: Student Growth and Success

**Objective** UMB will design and implement collaborative, inclusive, respectful, and accessible academic learning environments that equitably support and develop students to become exemplary professionals and purposeful contributors to society.

**Outcome** 4: UMB engages students and fosters their passions and skills to prepare them for meaningful self-reflection and ethical careers in alignment with University S Core Values.

School/Organization Office of the Provost

Department All Units

Goal Number 15

Goal Title Identify and Implement Institutional Learning Outcomes for All Students

**Goal Description** Through collaborative efforts involving all of the schools, the Office of the Provost will coordinate the identification and implementation of Institutional Learning Outcomes for all students drawn from the existing curricula.

Progress Measurement Criteria Articulation of Institutional Learning Outcomes. Assessment of Institutional Learning Outcomes.



## How to Create a Goal's AIP?

#### Annual Plan(s):

Add Annual Plan

There are currently no annual plans for this goal.

#### Risks:

Update Risk(s) currently associated with the goal.

Risk re-evaluation

There are currently no additional risks for this goal.

Progress Updates:

Add Progress Update



### How to Create a Goal's AIP?

Annual Plan Information:	
Year Range	Required
Annual Plan Title	
	Required
Activities Planned	
	Required
Who is Responsible for the Annual Plan?	
	Optional
End of Plan Evaluation	
	Optional
Supporting Document(s)	Choose File No file chosen Optional - Word, Excel, PowerPoint, PDF, JPG or GIF only

Submit



## How to Create a Goal's AIP

#### Annual Plan Information:

Submit

Year Range	2022-2023 ~
	Required
Annual Plan Title	Development of Institutional Learning Outcomes
	Required
Activities Planned	The Best Practices in Assessment Group and associated Workgroups will continue to meet as necessary to finalize the development of ILOs with the goal of submitting these to the Provost no later than August 1, 2022. There are six ILOs under development
	Required
Who is Responsible for the Annual Plan?	Best Practices in Assessment Group as convened by staff of the Institutional Effectiveness, Strategic Planning, and Assessment Office
	Optional
End of Plan Evaluation	
	Optional
Supporting Document(s)	Choose File BPAG Assesy 3 2022.pptx Optional - Word, Excel, PowerPoint, PDF, JPG or GIF only



## How to Create a Goal's AIP

#### Add Annual Plan

Create a new annual plan from scratch or select an existing annual plan below that you want to copy/continue.

Year Range	Title	Activities Planned	Responsible	End of Plan Evaluation	Status
<u>2022-</u> 2023	Development of Institutional Learning Outcomes	The Best Practices in Assessment Group and associated Workgroups will continue t	Best Practices in Assessment Group as convened by staff of the Institutional Eff		Reviewed



## **AIP** Action

- <u>Develop</u> and enhance collegial and long-lasting relationships among the school, community, and <u>expand engagement</u> with valued partners and stakeholders by focusing programming on the school's rich diversity of backgrounds and expertise.
  - Metrics: #programs provided, # of attendees, #new projects

<u>FY23</u>

 "Develop and implement at least one educational session for the SOP community on DEI initiatives." (To be repeated annually)



## Suggestions for AIP development

- Add related items to the initiative in the same cell, unless it makes sense for the unit to do otherwise
  - Example: For the IESPA ILO goal, a multitask action plan makes sense as written below.
  - Submit ILOs to provost for final approval (by August 1); create process to track ILO alignment (Dec 1); Finalize tracking mechanism by FY end.



## Creating Multiple AIPs for a Goal

#### Annual Plan(s):

#### Add Annual Plan

Click on the year range in order to update the annual plan. To see full annual plan details, click on the title.

Year Range	Title	Activities Planned	Responsible	End of Plan Evaluation	Document	Status	
<u>2022-</u> 2023	Submission of Institutional Learning Outcomes	The Best Practices in Assessment Group and associated Workgroups will finalize a	Best Practices in Assessment Group as convened by staff of the Institutional Eff	Target Date August 1, 2022	Download	Pending	<u>Delete</u>
<u>2022-</u> 2023	Assessment of Institutional Learning Outcomes	The Best Practices in Assessment Group and associated Workgroups will develop th	Best Practices in Assessment Group as convened by staff of the Institutional Eff	Target Date December 31, 2022	Download	Pending	<u>Delete</u>
<u>2022-</u> 2023	Evaluation of Institutional Learning Outcomes	The Best Practices in Assessment Group and associated Workgroups evaluate the su	Best Practices in Assessment Group as convened by staff of the Institutional Eff	Target Date July 31, 2023	Download	Pending	<u>Delete</u>



## **AIP** Action

#### **Proposed Unit Goal (e.g., Provost Office- HS/HSL)**:

 Create a knowledge culture supportive of social entrepreneurship and innovation by developing responsive and anticipative services and programming designed to support collaborative engagement and research activity among faculty and students. Measure of progress to include tracking: #programs created, #participants, # new collaborations, student satisfaction results

#### **Annual Implementation Plan (FY23)**

- Develop a Collection Advisory Task Force to get faculty input on library collection items to increase awareness of social innovation.
- Implement a social innovation suite of services offering consultations and instruction.



# AIPs for Upcoming Fiscal Years

#### Annual Plan(s):

#### Add Annual Plan

Click on the year range in order to update the annual plan. To see full annual plan details, click on the title.

Year Range	Title	Activities Planned	Responsible	End of Plan Evaluation	Document	Status	
<u>2022-</u> 2023	Development of Institutional Learning Outcomes	The Best Practices in Assessment Group and associated Workgroups will continue t	Best Practices in Assessment Group as convened by staff of the Institutional Eff		<u>Download</u>	Active	<u>Delete</u>
<u>2023-</u> <u>2024</u>	Development of Institutional Learning Outcomes	ILOs were not finalized by June 30, 2023. The Best Practices in Assessment Grou	Best Practices in Assessment Group as convened by staff of the Institutional Eff		<u>Download</u>	Active	<u>Delete</u>



### The AIP and Risk Assessment Review

#### The AIP and Annual Risk Review

#### Annual Plan(s):

#### Add Annual Plan

Click on the year range in order to update the annual plan. To see full annual plan details, click on the title.

Year Range	Title	Activities Planned	Responsible	End of Plan Evaluation	Document	Status	
<u>2022-</u> 2023	Implementation of Institutional Learning Outcomes	The Best Practices in Assessment Group and associated Workgroups will finalize a	BPAG, Workgroups, and IESPA staff		<u>Download</u>	Reviewed	<u>Delete</u>

#### Risks:

Update Risk(s) currently associated with the goal.

#### Risk re-evaluation

There are currently no additional risks for this goal.

#### Progress Updates:

Add Progress Update

#### FY22 Risk Assessment

Primary Risk	Operational and Administrative Processes	~
	Required - select risk category most likely to impact the goal. See explanations.	
Overall, is the risk category listed	More Internal to UMB	
	Required	
Details about the risk category selected	Implementation of ILOs will require coordination and cooperation among the profe	ssional schools.
	Optional	
Risk Impact	3 - Moderate	
	Required - see <u>Risk Impact definitions.</u>	
Risk Vulnerability	3 - Medium 🗸	
	Required - see Risk Vulnerability definitions,	
Risk Velocity	4 - Rapid onset with limited warning (less than 1 month)	
	Required - see <u>Risk Velocity definitions.</u>	
Secondary Risk		~
	Optional - select next risk category most likely to impact the goal. See explanations.	
Overall, is the secondary risk category listed	~	
	Required if secondary risk category selected	
Details about the risk category selected		
	Optional	
Risk Impact - what is the impact on the	~	
school/unit mission if the risk interferes with the goal?	Required if secondary risk category selected - see Risk Impact definitions	
Risk Vulnerability	~	
	Required if secondary risk category selected - see Risk Vulnerability definitions.	
Risk Velocity	×	
	Required if secondary risk category selected - see Risk Velocity definitions.	

#### Goal Risk Re-Evaluation

#### Goal Information:

Theme 2: Student Growth and Success

Objective UMB will design and implement collaborative, inclusive, respectful, and accessible academic learning environments that equitably support and develop students to become exemplary professionals and purposeful contributors to society.

Outcome 4: UMB engages students and fosters their passions and skills to prepare them for meaningful self-reflection and ethical careers in alignment with University Ds Core Values.

School/Organization Office of the Provost

Department All Units

Goal Number 24

Goal Title Identify and Implement Institutional Learning Outcomes for All Students

Goal Description Through collaborative efforts involving all of the schools, the Office of the Provost will coordinate the identification and implementation of Institutional Learning Outcomes for all students drawn from the existing curricula.

Progress Measurement Criteria Articulation of Institutional Learning Outcomes. Assessment of Institutional Learning Outcomes. Evaluation of Institutional Learning Outcomes.

Keywords Academic, Assessment / Evaluation, Diversity / Equity / Inclusion, Learning / Instruction, Students, Values / Core Values

Primary Risk Operational and Administrative Processes

Primary Risk Audience Internal

Primary Risk Details Implementation of ILOs will require coordination and cooperation among the professional schools.

Primary Risk Impact 3

Primary Risk Likelihood and Detectability Medium

Primary Risk Velocity Rapid

Primary Risk Period 2021-2022

Comments

Submit

Status Approved

Admin Reviewed? Y

There are currently no additional risks for this goal.

#### Risk Re-Evaluation:

Do you want to keep the current risk(s) above that is associated with this goal and apply it for Keep 2022-2023 or select different risk(s) for 2022-2023? O Replace

Required

#### Annual Risk Review



## Implementation and Reporting

Periodic Campus Reporting:

- The Provost Office will provide updates (The UMB Dashboard) periodically
- Communicate successes and challenges to internal and external constituencies.



### **Proposed Timeline and Deliverables**



### **UMB Strategic Plan Implementation Timeline**

#### March 2022 thru Current

Information sessions for Goal Creation in SPIMS, Enterprise Risk, and Annual Implementation Plan submission planned/held

- SPIMS Piloting by HS/HSL
- Training sessions for SPIMS
- Goal creation, submission, and approval in SPIMS by Schools and Administration Units
- Technical review by IESPA staff and resolution of any issues



### **UMB Strategic Plan Implementation Timeline**

#### March – Continuing

 Assignment of primary and secondary Risk Categories to each goal by Schools and Administration Units

#### July 2022

- Annual Implementation Plan (AIP) for FY 2023 for each goal prepared and submitted by Schools and Administration Units. The AIP is a narrative summary of activities planned for the upcoming year to advance Goal attainment. Not subject to approval by President or Provost.
- Risk re-evaluation for FY23
- Initial progress reporting for July 1, 2021, through June 30, 2022



### **UMB Strategic Plan Implementation Timeline**

#### Semi-Annual Reporting – Starting Jan 2023 for (Period ending Dec 31, 2022)

- Progress Update:
  - Narrative discussion of goal progress based on actual Annual Implementation Plan activity for the previous six (6) months;
  - Indication of Goal attainment completion percentage as of the end of the reporting period (i.e., Dec 31, 2022)
  - Serves as the basis of the semi-annual report prepared and provided to UMB campus and stakeholders



## Indications of Goal Attainment

- Not yet started (0%)
- Preliminarily Underway (1%-24%)
- Substantially Underway (25%-49%)
- Significant Progress (50%-74%)
- Nearing Completion (75%-99%)
- Completed/Milestone Achieved (100%)
- Cancelled (0%)
- Progress not reported



## For More Information

Office of Institutional Effectiveness, Strategic Planning, and Assessment

www.umaryland.edu/iespa

UMB 2022 – 2026 Strategic Plan

www.umaryland.edu/about-umb/strategic-plan

**Enterprise Risk Management** 

https://www.umaryland.edu/about-umb/offices/enterprise-risk-management/