

UMB 2022 – 2026 Strategic Plan

Implementation Guidance

The Annual Implementation Plan

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Session Objectives

- Strategic Planning Implementation: Review of components completed to date;
- Provide and review guidance for completing the Annual Implementation Plan (AIP) and Risk Assessment review;
- Review the UMB Strategic Plan Implementation Timeline



UMB Strategic Plan





UMB Strategic Plan Components

THEME – A major area of focus for the University influenced by our mission, vision, and core values.

--Developed at the University Level--

STRATEGIC OBJECTIVE – A long-term organizational goal that puts a theme into context and brings it into sharper focus

--Developed at the University Level--

STRATEGIC OUTCOMES - The results the University expects to realize if it is successful in pursuing the strategic objectives.

--Developed at the University Level--

GOALS (SMART) – Strategies, approaches, milestones, or actions developed in plans by schools and administrative units to achieve the objective and outcomes

--Developed at the School/Unit Levels--



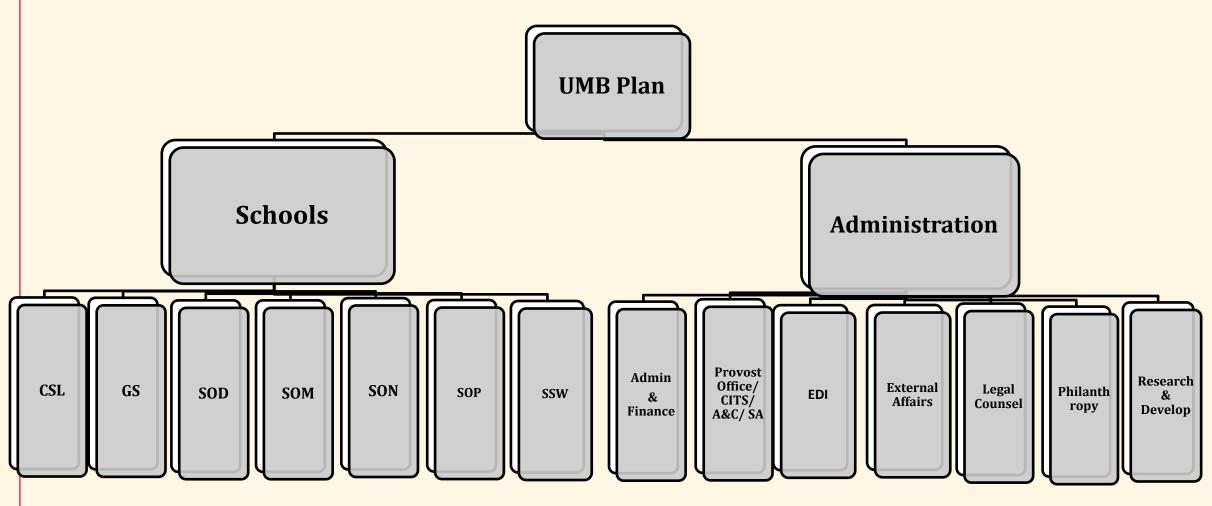
UMB Strategic Plan Components

Themes

- 1. Accountability and Integration of Core Values
- 2. Student Growth and Success
- 3. University Culture, Engagement, and Belonging
- 4. Innovation and Reimagination
- 5. Community Partnership and Collaboration
- 6. Global Engagement and Education



UMB Strategic Plan Primary Units





SMART Goals

| S | M | A | R | T |
|--|---|--|--|---|
| Specific | Measurable | Attainable | Realistic | Time-bound |
| What do we really want to accomplish or do? | How will we know when we've achieved it? | Do we have the power to accomplish it? | Is it logical to assume we can achieve it? | When exactly do we want to accomplish it? |



Strategic SMART Goal Example

Theme 2: Student Growth and Success

Objective:

UMB will design and implement collaborative, inclusive, respectful, and accessible academic learning environments that equitably support and develop students to become exemplary professionals and purposeful contributors to society.

Outcome 2.4:

UMB engages students and fosters their passions and skills to prepare them for meaningful self-reflection and ethical careers in alignment with the University's core values.



Strategic SMART Goal Example

Proposed Unit Goal (e.g., Provost Office- HS/HSL):

- Create a knowledge culture supportive of social entrepreneurship and innovation by developing responsive and anticipative services and programming designed to support collaborative engagement and research activity among faculty and students.
- Metrics*: #programs created, # and types of resources in collections, #participants, # new collaborations, student satisfaction survey results.

*Remember to establish concrete criteria for measuring progress toward achieving the unit SMART goal.



Implementation Completion Phases in the SPIMS

- Unit access rights to the SPIMS established;
- Unit enters aligned plans by Theme and Outcome into the SPIMS;
 - Unit Approver reviews goals and submits to IESPA for review
 - Each goal description in Primary Plan evaluated for SMART format (Note: M = recorded in separate field; T = Five [5] years)
- Unit determines risk assessment for each Strategic Goal in Plan for current FY22;
- Units enter FY23 AIP(s) for each Strategic Goal in System
- Units review and update, if necessary, risk assessment level for FY23



Annual Implementation Plan Facts

- Required at the start of each fiscal year
 - Provide at least one activity to advance the goal to be completed by fiscal year-end,
 - Identify activities to occur in FY23 [July 1, 2022 through June 30, 2023]
 - There are no limits to the number of initiatives or activities associated with a strategic goal that can be pursued during the year;
 - Tasks should be clearly-written (consider SMART format),
 - No IESPA technical review planned for AIPs; However, senior leaders will have the ability to view the AIPs;
 - Approver to acknowledge *Review* of planned activities on behalf of Unit when AIP created by the Contributor.



The Strategic Planning Implementation Management System (SPIMS)

Creating the AIPs

UNIVERSITY of MARYLAND

How to Create a Strategic Goal AIP?

SPIMS Access Request Add Goal Pending Goals Goals Reports Search Admin Menu -

Goals

Click on Goal Title to view details and update progress. Use the search to find others. System admins can modify approved goals by clicking on the status.

Show 10 🗢 entries

Number **Goal Title** School/Area Department Reviewed? ↑ Theme Status Approved Y 23 Actively recruit and retain diverse University Culture. School of Law All Units students Engagement and Belonging 35 Advance HSHSL EDI efforts through University Culture. Office of the Provost HS/HSL Approved Y collaboration Engagement and Belonging 43 Advance research data management Innovation and Reimagination Office of the Provost HS/HSL Approved Y sharing, and res University Culture. Approved Y 57 Affinity Group Development Equity, Diversity and Inclusion All Units Engagement and Belonging 30 Align and integrate UMB Core Values Accountability and Integration Office of the Provost HS/HSL Approved Y into HR proces of Core Values 59 Anti-racism and Anti-Oppression University Culture, Equity, Diversity and Inclusion All Units Approved Y Employee Initiativ Engagement and Belonging 54 Anti-racism and Anti-oppression Student Growth and Success Equity, Diversity and Inclusion All Units Approved Y Initiatives 28 Assess the legal needs of West Community Partnership and School of Law All Units Approved Y Baltimore neighbors Collaboration 17 **Bi-directional Learning Collaborative** Community Partnership and School of Social Work All Units Approved Y Collaboration 39 Collaborate and create compliance Student Growth and Success Office of the Provost Accountability & Approved Y resolution proce Compliance

Search:



How to Create a Strategic Goal AIP?

Goals

Click on Goal Title to view details and update progress. Use the search to find others. System admins can modify approved goals by clicking on the status.

 Show 100 ♦ entries
 Search:

 Number \lambda
 Goal Title
 \lambda
 Theme
 \lambda
 School/Area
 \lambda
 Department
 Status \lambda
 Reviewed?\lambda

 15
 Identify and Implement Institutional Learning Outc
 Student Growth and Success
 Office of the Provost
 All Units
 Approved
 Y



How to Create a Goal's AIP?

Goal Details & Progress Update

Goal Information:

Theme 2: Student Growth and Success

Objective UMB will design and implement collaborative, inclusive, respectful, and accessible academic learning environments that equitably support and develop students to become exemplary professionals and purposeful contributors to society.

Outcome 4: UMB engages students and fosters their passions and skills to prepare them for meaningful self-reflection and ethical careers in alignment with University S Core Values.

School/Organization Office of the Provost

Department All Units

Goal Number 15

Goal Title Identify and Implement Institutional Learning Outcomes for All Students

Goal Description Through collaborative efforts involving all of the schools, the Office of the Provost will coordinate the identification and implementation of Institutional Learning Outcomes for all students drawn from the existing curricula.

Progress Measurement Criteria Articulation of Institutional Learning Outcomes. Assessment of Institutional Learning Outcomes.



How to Create a Goal's AIP?

Annual Plan(s):

Add Annual Plan

There are currently no annual plans for this goal.

Risks:

Update Risk(s) currently associated with the goal.

Risk re-evaluation

There are currently no additional risks for this goal.

Progress Updates:

Add Progress Update



How to Create a Goal's AIP?

| Annual Plan Information: | |
|---|---|
| Year Range | Required |
| Annual Plan Title | |
| | Required |
| Activities Planned | |
| | Required |
| Who is Responsible for the Annual Plan? | |
| | Optional |
| End of Plan Evaluation | |
| | Optional |
| Supporting Document(s) | Choose File No file chosen Optional - Word, Excel, PowerPoint, PDF, JPG or GIF only |

Submit



How to Create a Goal's AIP

Annual Plan Information:

Submit

| Year Range | 2022-2023 ~ |
|---|---|
| | Required |
| Annual Plan Title | Development of Institutional Learning Outcomes |
| | Required |
| Activities Planned | The Best Practices in Assessment Group and associated Workgroups will continue to meet as necessary to finalize the development of ILOs with the goal of submitting these to the Provost no later than August 1, 2022. There are six ILOs under development |
| | Required |
| Who is Responsible for the Annual Plan? | Best Practices in Assessment Group as convened by staff of the Institutional Effectiveness, Strategic Planning, and Assessment Office |
| | Optional |
| End of Plan Evaluation | |
| | Optional |
| Supporting Document(s) | Choose File BPAG Assesy 3 2022.pptx Optional - Word, Excel, PowerPoint, PDF, JPG or GIF only |
| | |



How to Create a Goal's AIP

Add Annual Plan

Create a new annual plan from scratch or select an existing annual plan below that you want to copy/continue.

| Year Range | Title | Activities Planned | Responsible | End of Plan Evaluation | Status |
|----------------------|---|--|--|---------------------------|----------|
| <u>2022-</u> 2023 | Development of Institutional Learning Outcomes | The Best Practices in Assessment Group and associated Workgroups will continue t | Best Practices in Assessment Group as convened by staff of the Institutional Eff | | Reviewed |



AIP Action

- <u>Develop</u> and enhance collegial and long-lasting relationships among the school, community, and <u>expand engagement</u> with valued partners and stakeholders by focusing programming on the school's rich diversity of backgrounds and expertise.
 - Metrics: #programs provided, # of attendees, #new projects

<u>FY23</u>

 "Develop and implement at least one educational session for the SOP community on DEI initiatives." (To be repeated annually)



Suggestions for AIP development

- Add related items to the initiative in the same cell, unless it makes sense for the unit to do otherwise
 - Example: For the IESPA ILO goal, a multitask action plan makes sense as written below.
 - Submit ILOs to provost for final approval (by August 1); create process to track ILO alignment (Dec 1); Finalize tracking mechanism by FY end.



Creating Multiple AIPs for a Goal

Annual Plan(s):

Add Annual Plan

Click on the year range in order to update the annual plan. To see full annual plan details, click on the title.

| Year Range | Title | Activities Planned | Responsible | End of Plan Evaluation | Document | Status | |
|----------------------|--|---|---|----------------------------------|----------|---------|---------------|
| <u>2022-</u> 2023 | Submission of Institutional Learning Outcomes | The Best Practices in Assessment Group and associated Workgroups will finalize a | Best Practices in Assessment Group as convened by staff of the Institutional Eff | Target Date August 1, 2022 | Download | Pending | <u>Delete</u> |
| <u>2022-</u> 2023 | Assessment of Institutional Learning Outcomes | The Best Practices in Assessment Group and associated Workgroups will develop th | Best Practices in Assessment Group as convened by staff of the Institutional Eff | Target Date December 31, 2022 | Download | Pending | <u>Delete</u> |
| <u>2022-</u> 2023 | Evaluation of Institutional Learning Outcomes | The Best Practices in Assessment Group and associated Workgroups evaluate the su | Best Practices in Assessment Group as convened by staff of the Institutional Eff | Target Date July 31, 2023 | Download | Pending | <u>Delete</u> |



AIP Action

Proposed Unit Goal (e.g., Provost Office- HS/HSL):

 Create a knowledge culture supportive of social entrepreneurship and innovation by developing responsive and anticipative services and programming designed to support collaborative engagement and research activity among faculty and students. Measure of progress to include tracking: #programs created, #participants, # new collaborations, student satisfaction results

Annual Implementation Plan (FY23)

- Develop a Collection Advisory Task Force to get faculty input on library collection items to increase awareness of social innovation.
- Implement a social innovation suite of services offering consultations and instruction.



AIPs for Upcoming Fiscal Years

Annual Plan(s):

Add Annual Plan

Click on the year range in order to update the annual plan. To see full annual plan details, click on the title.

| Year Range | Title | Activities Planned | Responsible | End of Plan Evaluation | Document | Status | |
|-----------------------------|---|--|--|---------------------------|-----------------|--------|---------------|
| <u>2022-</u> 2023 | Development of Institutional Learning Outcomes | The Best Practices in Assessment Group and associated Workgroups will continue t | Best Practices in Assessment Group as convened by staff of the Institutional Eff | | <u>Download</u> | Active | <u>Delete</u> |
| <u>2023-</u> <u>2024</u> | Development of Institutional Learning Outcomes | ILOs were not finalized by June 30, 2023. The Best Practices in Assessment Grou | Best Practices in Assessment Group as convened by staff of the Institutional Eff | | <u>Download</u> | Active | <u>Delete</u> |



The AIP and Risk Assessment Review

The AIP and Annual Risk Review

Annual Plan(s):

Add Annual Plan

Click on the year range in order to update the annual plan. To see full annual plan details, click on the title.

| Year Range | Title | Activities Planned | Responsible | End of Plan Evaluation | Document | Status | |
|----------------------|--|--|-----------------------------------|---------------------------|-----------------|----------|---------------|
| <u>2022-</u> 2023 | Implementation of Institutional Learning Outcomes | The Best Practices in Assessment Group and associated Workgroups will finalize a | BPAG, Workgroups, and IESPA staff | | <u>Download</u> | Reviewed | <u>Delete</u> |

Risks:

Update Risk(s) currently associated with the goal.

Risk re-evaluation

There are currently no additional risks for this goal.

Progress Updates:

Add Progress Update

FY22 Risk Assessment

| Primary Risk | Operational and Administrative Processes | ~ |
|---|--|------------------|
| | Required - select risk category most likely to impact the goal. See explanations. | |
| Overall, is the risk category listed | More Internal to UMB | |
| | Required | |
| Details about the risk category selected | Implementation of ILOs will require coordination and cooperation among the profe | ssional schools. |
| | Optional | |
| Risk Impact | 3 - Moderate | |
| | Required - see <u>Risk Impact definitions.</u> | |
| Risk Vulnerability | 3 - Medium 🗸 | |
| | Required - see Risk Vulnerability definitions, | |
| Risk Velocity | 4 - Rapid onset with limited warning (less than 1 month) | |
| | Required - see <u>Risk Velocity definitions.</u> | |
| Secondary Risk | | ~ |
| | Optional - select next risk category most likely to impact the goal. See explanations. | |
| Overall, is the secondary risk category listed | ~ | |
| | Required if secondary risk category selected | |
| Details about the risk category selected | | |
| | Optional | |
| Risk Impact - what is the impact on the | ~ | |
| school/unit mission if the risk interferes with the goal? | Required if secondary risk category selected - see Risk Impact definitions | |
| Risk Vulnerability | ~ | |
| | Required if secondary risk category selected - see Risk Vulnerability definitions. | |
| Risk Velocity | × | |
| | Required if secondary risk category selected - see Risk Velocity definitions. | |

Goal Risk Re-Evaluation

Goal Information:

Theme 2: Student Growth and Success

Objective UMB will design and implement collaborative, inclusive, respectful, and accessible academic learning environments that equitably support and develop students to become exemplary professionals and purposeful contributors to society.

Outcome 4: UMB engages students and fosters their passions and skills to prepare them for meaningful self-reflection and ethical careers in alignment with University Ds Core Values.

School/Organization Office of the Provost

Department All Units

Goal Number 24

Goal Title Identify and Implement Institutional Learning Outcomes for All Students

Goal Description Through collaborative efforts involving all of the schools, the Office of the Provost will coordinate the identification and implementation of Institutional Learning Outcomes for all students drawn from the existing curricula.

Progress Measurement Criteria Articulation of Institutional Learning Outcomes. Assessment of Institutional Learning Outcomes. Evaluation of Institutional Learning Outcomes.

Keywords Academic, Assessment / Evaluation, Diversity / Equity / Inclusion, Learning / Instruction, Students, Values / Core Values

Primary Risk Operational and Administrative Processes

Primary Risk Audience Internal

Primary Risk Details Implementation of ILOs will require coordination and cooperation among the professional schools.

Primary Risk Impact 3

Primary Risk Likelihood and Detectability Medium

Primary Risk Velocity Rapid

Primary Risk Period 2021-2022

Comments

Submit

Status Approved

Admin Reviewed? Y

There are currently no additional risks for this goal.

Risk Re-Evaluation:

Do you want to keep the current risk(s) above that is associated with this goal and apply it for Keep 2022-2023 or select different risk(s) for 2022-2023? O Replace

Required

Annual Risk Review



Implementation and Reporting

Periodic Campus Reporting:

- The Provost Office will provide updates (The UMB Dashboard) periodically
- Communicate successes and challenges to internal and external constituencies.



Proposed Timeline and Deliverables



UMB Strategic Plan Implementation Timeline

March 2022 thru Current

Information sessions for Goal Creation in SPIMS, Enterprise Risk, and Annual Implementation Plan submission planned/held

- SPIMS Piloting by HS/HSL
- Training sessions for SPIMS
- Goal creation, submission, and approval in SPIMS by Schools and Administration Units
- Technical review by IESPA staff and resolution of any issues



UMB Strategic Plan Implementation Timeline

March – Continuing

 Assignment of primary and secondary Risk Categories to each goal by Schools and Administration Units

July 2022

- Annual Implementation Plan (AIP) for FY 2023 for each goal prepared and submitted by Schools and Administration Units. The AIP is a narrative summary of activities planned for the upcoming year to advance Goal attainment. Not subject to approval by President or Provost.
- Risk re-evaluation for FY23
- Initial progress reporting for July 1, 2021, through June 30, 2022



UMB Strategic Plan Implementation Timeline

Semi-Annual Reporting – Starting Jan 2023 for (Period ending Dec 31, 2022)

- Progress Update:
 - Narrative discussion of goal progress based on actual Annual Implementation Plan activity for the previous six (6) months;
 - Indication of Goal attainment completion percentage as of the end of the reporting period (i.e., Dec 31, 2022)
 - Serves as the basis of the semi-annual report prepared and provided to UMB campus and stakeholders



Indications of Goal Attainment

- Not yet started (0%)
- Preliminarily Underway (1%-24%)
- Substantially Underway (25%-49%)
- Significant Progress (50%-74%)
- Nearing Completion (75%-99%)
- Completed/Milestone Achieved (100%)
- Cancelled (0%)
- Progress not reported



For More Information

Office of Institutional Effectiveness, Strategic Planning, and Assessment

www.umaryland.edu/iespa

UMB 2022 – 2026 Strategic Plan

www.umaryland.edu/about-umb/strategic-plan

Enterprise Risk Management

https://www.umaryland.edu/about-umb/offices/enterprise-risk-management/