IT Support Information

1. **IT Emergency** – e.g. Computer will not turn on, can’t connect to internet or email
   - Contact the Helpdesk @ 6-HELP (4357).

2. **Webpage** – All questions, comments, requests, or support in regards to Administration and Finance web pages/sites
   - Send an email to “DL-AF Web Admins” (dl-afwebadmins@umaryland.edu)

3. **ALL OTHER** – IT questions, comments, requests, or support e.g. Software, Hardware, IT Projects
   - Send an email to “DL-AF IT Support” (dl-afitsupport@umaryland.edu). This distribution list is comprised of support staff from CITS and Applications support.

---

**DL-AF IT SUPPORT**

**CITS**
- Server
- Desktop/Laptops
- Printers
- Enterprise software (e.g. Microsoft Office, etc.)

**Applications Support**
- Unit specific software