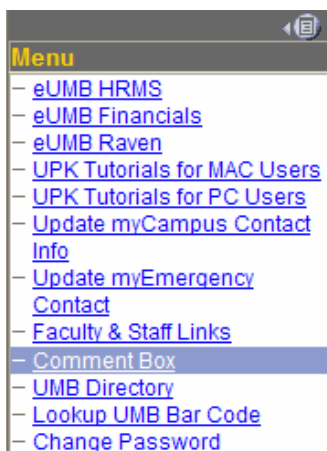


Assistance and Service Center (ASC) Help Desk
Center for Information Technology Services (CITS)
University of Maryland, Baltimore
601 West Lombard Street, Room #LL06
Baltimore, MD 21201
410-706-HELP (4357)

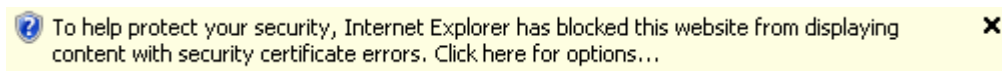
Fax # 410-706-4191
help@umaryland.edu
www.umaryland.edu/helpdesk

“Security Certificate” Error Message

When accessing Portal and selecting the “Comment Box”...



if you encounter the following error message -



perform the following steps:

1. Left click on “Click here for options...” (in the error message).
2. Right click on “Display Blocked Item”.
3. Re-select the “Comment Box”.

Questions?

For questions concerning the Security Certificate Error Message, call the Assistance and Service Center (ASC) Help Desk at 410-706-HELP (4357) weekdays from 8:00 a.m. to 5:00 p.m., or send an email to: help@umaryland.edu .