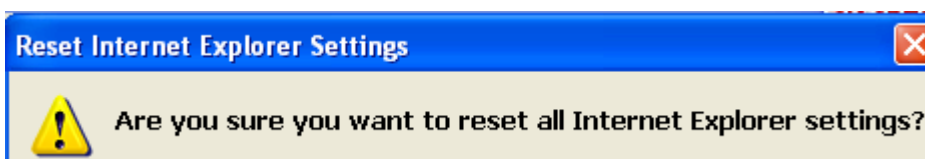


“Add-ons Disabled” Error Message

When launching Internet Explorer, if you get an “Internet Explorer is currently running with add-ons disabled” message, perform the following steps:



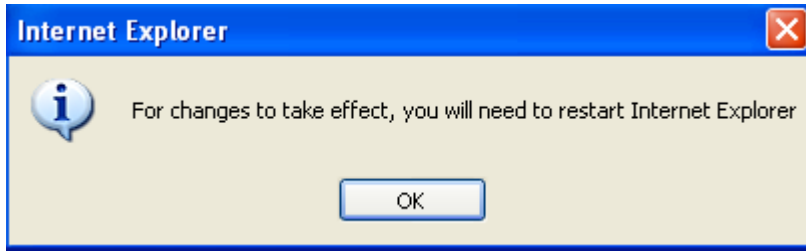
- Click on “**Tools/Internet Options**”.
- Click on the “**Advanced**” tab.
- Click on the “**Reset**” button.



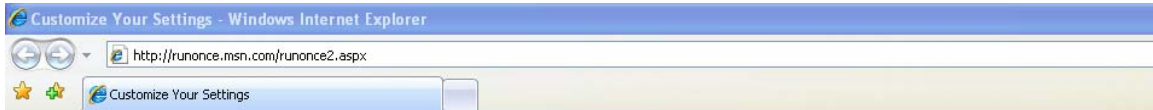
- Click on the “**Reset**” button.



- After all the options are checked, click on the “**Close**” button.



- Click on the “**OK**” button.
- Close Internet Explorer, and restart Internet Explorer.



- Right click on the grey area to the right on the “**Customize Your Settings**” tab.
- Left click on the menu bar.

The “Internet Explorer is currently running with add-ons disabled” message should no longer be there.

Questions?

For questions concerning the “Add-ons Disabled” error message, call the Assistance and Service Center (ASC) Help Desk at 410-706-HELP (4357) weekdays from 8:00 a.m. to 5:00 p.m., or send an email to: help@umaryland.edu .