

Chapter 6 – Help Menu Integration for PeopleSoft

To integrate UPK content into the PeopleSoft Help system, the content must be published for the browser-based Player. The content can then be stored in any accessible location, and you must know the URL for this location.

The user workstations must have Internet Explorer 5.5 or above.



Install Help Menu Integration

You can choose to integrate content into the PeopleSoft Help menu in one of two ways. If you already have PeopleBooks installed and do not want to reconfigure the Web server, use Method 1 below. If PeopleBooks is not installed, follow Method 2 below.

Method 1: PeopleBooks installed

Since PeopleBooks is installed, you can choose to implement Help Menu Integration in one of two ways:

- Enable a decision or “gateway page”, which will launch instead of PeopleBooks. This gateway page gives the user the choice to access PeopleBooks help or UPK. If the user chooses PeopleBooks Help from the gateway page, the original PeopleBooks page appears. If the user chooses UPK, the browser-based Player interface opens with the Table of Contents displayed.
- Launch the browser-based Player interface directly from the PeopleSoft Help menu.

When you are setting up Help Menu Integration using this method, you first rename the flsearch.htm file that launches PeopleBooks to PeopleBooks_flsearch.htm, and then copy a new flsearch.htm file into the folder. In addition, you copy a Java script file containing variables onto the server. There are two variables in the Java script file that you must modify. You must first remove the // before each line, which indicates that the line is a comment.

Variable	Description
OD_DEFAULT_URL	Should point to the location of the content.
PBOOKS_URL	Should point to the file that you renamed to PeopleBooks_flsearch.htm if you want the user to be able to open PeopleBooks.

You can use any HTML editor, or a plain text editor such as Microsoft Notepad to edit the Java script file. The following section is a copy of the text in the file. The two variables mentioned above are highlighted.

```
// To customize the content locations and languages, rename
this file to odcustomurl.js and edit the variables below

//OD_DEFAULT_URL = "<default content path>";
//OD_URL[LANG_ID1] = "<content path for LANG_ID1>";
//OD_URL[LANG_ID2] = "<content path for LANG_ID2>";

//PBOOKS_URL = "<path to original PeopleBooks flsearch.htm>";
```



You should make a backup copy of the **flsearch.htm** file before you make any edits.

1. Locate the **flsearch.htm** file in the **htmldoc** in the PeopleBooks installation on the Web server.
2. The first time you setup the Help Menu Integration, rename the **flsearch.htm** to **PeopleBooks_flsearch.htm**. **Note:** Do not rename this file if you are updating an existing Help Menu Integration installation, because you will overwrite your original **PeopleBooks_flsearch.htm**.
3. Copy the **pst8_gateway.html** and the **escape.js** file to the **htmldoc** folder.
4. Rename the **pst8_gateway.html** file to **flsearch.htm**.
5. Copy the **odcontenturl.js** file to the **htmldoc** folder.
6. Rename the **odcontenturl.js** file to **odcustomurl.js**.
7. Modify the variables in the **odcustomurl.js** with the appropriate paths as indicated above.



If you want to disable the gateway page, open the **odcustomurl.js** file and comment the **PSBOOKS_URL** variable by placing **//** before the entry.

Customizing for Different Languages

If you have content published in multiple languages, you can specify language codes using the **OD_URL** variable in the **odcustomurl.js** file.

```
// To customize the content locations and languages, rename
this file to odcustomurl.js and edit the variables below

//OD_DEFAULT_URL = "<default content path>";
//OD_URL[LANG_ID1] = "<content path for LANG_ID1>";
//OD_URL[LANG_ID2] = "<content path for LANG_ID2>";

//PBOOKS_URL = "<path to original PeopleBooks flsearch.htm>";
```

The **[LANG_ID]** variable should be replaced by the appropriate language code, as listed below:

LANG_ID	Language
"DAN"	Danish
"DUT"	Dutch
"FRA"	French
"GER"	German
"ITA"	Italian

LANG_ID	Language
"JPN"	Japanese
"POR"	Portuguese
"ZHS"	Simplified Chinese
"ESP"	Spanish
"SVE"	Swedish
"ENG"	US English

Method 2: Reconfiguring the Web Server

PeopleBooks installed

Since PeopleBooks is installed, you can choose to enable a decision or “gateway page”, which will launch instead of the normal F1 Search page for PeopleBooks. This gateway page gives the user the choice to access PeopleBooks help or UPK. If the user chooses PeopleBooks Help from the gateway page, the normal F1 Search page appears. If the user chooses UPK, the browser-based Player opens with the Table of Contents displayed.


1. Set the HelpURL PeopleSoft variable to point to the **pst8_gateway.html** file, located in the PST8/hemi folder under the main folder of the published content. See the *Setting the HelpURL Variable* section below.
2. In the same folder, copy the **odcontenturl.js** file and rename it to **odcustomurl.js**.
3. Open the **odcustomurl.js** file with Notepad or any editor.
4. Define the OD_DEFAULT_URL and PSBOOKS_URL variables as shown in the following table.

Variable	Description
OD_DEFAULT_URL	Should point to the location of the content.
PBOOKS_URL	Should point to the f1search.htm file on the PeopleSoft Web server.

PeopleBooks not installed

Since PeopleBooks is not installed, the browser-based Player launches directly from the PeopleSoft Help menu.

1. Set the HelpURL PeopleSoft variable to point to the **pst8_gateway.html** file, located in the PST8/hemi folder under the main folder of the published content. See the *Setting the HelpURL Variable* section below.
2. In the same folder, copy the **odcontenturl.js** file and rename it to **odcustomurl.js**.
3. Open the **odcustomurl.js** file with Notepad or any editor.
4. Define the OD_DEFAULT_URL variable to point to the location of the content.

	If the PBOOKS_URL variable is defined and has any other value than a blank, the gateway page will appear when a user clicks the PeopleBooks link.
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Set the HelpURL Variable

PeopleTools 8.12-8.43

Edit the following entry in the configuration.properties file of the Web server. The `http://webserver/foldername` string refers to your PeopleSoft installation. You must restart the PeopleSoft Web server service for the changes to take effect.

HelpUrl=`http://webserver/foldername/flsearch.htm?ContextID=%CONTEXT_ID%&LangCD=%LANG_CD%`.



For further information, see the *Configure Context Sensitive Help* section in the *Installing PeopleBooks* appendix of the PeopleTools installation guide.

PeopleTools 8.44 or above

Change the value of the Help URL field in your PeopleSoft application to `http://webserver/foldername/flsearch.htm?ContextID=%CONTEXT_ID%&LangCD=%LANG_CD%`. You must restart the PeopleSoft Web server service for the changes to take effect.



For further information, see the *Configure Context Sensitive Help* and the *Enabling the Help Link from the Application Pages* sections in the *Installing PeopleBooks* appendix of the PeopleTools installation guide.