

**Current Status of Action Items in the Campus Information Technology Strategic and Tactical Plan
August 29, 2008**

Action Items

Status

Target Completion Date

| Enterprise Active Directory & Electronic Communications | | |
|---|----------------------|--|
| Transfer Responsibility for of Services from CITS Communications to Infrastructure Services | Completed and Active | Summer '08: Change Over Occurring As Meridius Yields to IronPort |
| Microsoft Active Directory-Novell eDirectory Services Linkage Information Passing | Inactive | Winter '08: After Exchange 2007 migration begins |

| Campus Directory Services, ID Management, Portal | | |
|---|-------------------|---|
| Work with Applications Staff to reduce the Number of UserIDs utilizing the Enterprise Directory for and UMB ID authentication to Include: | Active | On Schedule: Fall '08 |
| Student email, SURFS, Blackboard, and Shibboleth Services | Completed, Active | Student email completed in Summer '08; SURFS, Blackboard and Shibboleth in Fall '08 |
| Creation-Launch of ID Management Web Site | Completed | Spring '08 |
| Day One Account Creation & Access to UMB Systems with UMB ID | Inactive | Winter '08: Contingent Upon Projects in Queue |

| Disaster Recovery | | |
|--|-------------------|---|
| Test Restoration of Backup Media from Off-site Storage | Completed | Spring '08 |
| Test Restoration of Campus Active Directory Schema via VMWare in Lab Environment | Active | Will Schedule Exercise in Fall '08 |
| Relocate Development Hardware for Critical Applications to a Remote Site | Completed, Active | Some Development Hardware Has Been Relocated, Ongoing |
| Conduct Feasibility Study for Redundant Network Core in a 2nd Campus Location | Active | Fall '08: Pricing Out Cost of Possible Location |
| CITS material for campus COOP document | Completed | Summer '08 |

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| Disaster Recovery (Continued) | | |
|--|-------------------|---|
| Create Procedures for Testing DRP Scenarios: <ul style="list-style-type: none"> • Test Loss of Voice Services • Complete Documentation on New Disaster Recovery Procedures | Completed | March '08 Summer '08 |
| Technology Security | | |
| Enhance Wireless Security while Expanding Campus Wireless Infrastructure | Completed, Active | Configuring Wireless VLANs: Law School completed; 2008-09 for other areas of university |
| Reconfigure Central Services into Protected VLAN's and DMZ's | Completed | Summer '08 |
| Extend Quarterly Scans to Include Schools & Departments | Inactive | Fall '08 |
| Campus Web-based VPN Server | Active | Currently Configuring Hardware, Fall '08 |
| Service Delivery | | |
| Expansion of Help Desk to 24X7 | Completed | Early '08 |
| Regular Communications (CITSBits, e-mail, Text Alerts) | Active | Ongoing |
| Implement Knowledge Base to replace FAQs | Active | Fall/Winter '08 |
| Streamline Process to Create e-mail & Blackboard Accounts for New Students | Active | Fall '08 |

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| Web Development, Environments | | |
| Complete Diet/Nutrition Study Application | Completed | Early '08 |
| Complete ORD Technology Application (Phase 2) | Completed | Early '08 |
| Complete CMS Separation to Improve Performance | Completed | Early '08 |
| Complete HR "Careers in Baltimore Healthcare" ebsite | Completed | Early '08 |
| Upgrade campus web content management software environments (CMS 4.1, Oracle 10.g & Coldfusion 8) | Active | October '08 |
| Assisting campus based group to evaluate Web Community software products (iModules) | Active | Fall '08 |
| ORD Technology InvenioIP application (Phase 3) | Active | September '08 Phase 4 activities/enhancements are currently being discussed |
| iTunes University branding & authentication modifications | Completed | Summer '08 |
| Environmental Sustainability subcommittee website for OEA | Completed | Summer '08 |
| Supporting OEA with day-to-day support for web updates | Ongoing | Will continue until OEA finds replacements for existing vacancies |
| Counseling Center design and Patient Tracking application | Completed, Active | Summer/Fall '08 |
| Continue to Work with Schools/Units in redesigning websites, implementing web applications, posting content to UMB websites, etc. | Completed, Active | Numerous activities completed, including websites redesigned, applications developed and being supported, and support website provided to departments and schools |